



22 June 2021

Dear colleague,

PFF healthcare aprons SKU APRN0012

This is an important notice relating to the current delivery of above product; **APRN0012** to your organisation. This apron has been distributed widely across healthcare settings since its release in December 2020.

The apron meets the essential technical specifications required as per guidance from HSE. We have however, received a small number of complaints regarding this item, specifically related to the perforations between each apron on the roll. We have been in regular contact with the manufacturer and they have supported the uplift of affected product where required. The company have provided the below statement following a full investigation of the cases logged:

“During the earlier stages of our apron manufacturing project, it was imperative that we commenced production as soon as possible to help meet the exceptional demand for these products. At the same time we instigated a continuous improvement programme to help optimise the machines and our raw material supplies. A main improvement which we quickly identified was the cutting blade and cutting substrate and these were upgraded after evaluating different variants. This was further complicated because it soon became clear that we needed to increase our raw material suppliers from 2 to 8 to meet the volume demand. This increase in suppliers and the inherent wide material specification inevitably led to a greater variation in our processing performance. However, we successfully integrated a cutting blade and cutting substrate which would work effectively with all 8 different raw materials. Unfortunately during these trials a small number of aprons were packed which did not have adequate perforations. We now believe that we have the correct blade and cutting substrate combination to ensure consistent perforation performance of the aprons. However, as with all high-volume manufacturing process, a very small error rate will still be present. As we have always done, we remain committed to quickly replacing any stock which are found to fall below the quality expected”

Mark Foulger

Commercial Director-PFF Health Limited

Mark.Foulger@pffhealth.uk.com

These complaints have been identified as from the batches below:

A351 2020

A352 2020

A363 2020



Department
of Health &
Social Care

We ask that a review of any stock of this brand be undertaken and the batches as identified above be isolated and quarantined for collection. An example of the packaging and position of the batch numbers are pictured below. Labels are on both the outer box and the inner rolls as shown:



What checks have been done?

We have reviewed all held stock and identified the affected batches. This stock has been replaced by the supplier to prevent any further issues related to this fault affecting end users.

Action:

Conduct a review of stock held within your Trusts in order to identify if the stated batches are within your inventory. Share this letter with all service providers that receive these products and ensure they also carry out a stock review.

If the batches as stated are identified, please contact;

Mark.Foulger@pffhealth.uk.com



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The company will then arrange collection and replacement of affected stock. **This stock exchange must be identified and contact made with the provider between 22nd June and 6th July.**

This 2-week window has been facilitated by PFF and must run only within these allocated dates.

If stock is found following these dates, then please contact:

productqueries@ppeenquiries.com

Yours faithfully,

Moirra Philpott

Chair – Decision Making Committee for PPE Programme.

Appendix 1