

Access to AWP Mental Health Services (BaNES)

Service	Criteria	Pathway	Referral Route	Opening Hours	Contact
<p>Primary Care Liaison Service</p>	<p>PCLS teams are the main integrated referral points into adult secondary mental health services based within Bristol, Swindon, Wiltshire, North Somerset, Bath & North East Somerset and South Gloucestershire</p>	<p>Provide mental health support, brief interventions, advice and signposting for; service users and potential users of AWP mental health services, their carers and relatives, GPs, Health and Social Care and third sector.</p>	<p>The service receives referrals from GP's, Social Care, Emergency Services and other Healthcare Professionals. Referrals are received via email referral and/or telephone.</p> <p>If you have concerns about your own mental health you should first contact your GP</p>	<p>The Triage function operates 8am to 6pm, Monday - Friday (except Bank Holidays). Urgent Referrals will continue to be taken out of hours by the Intensive Service Team.</p> <p>The face to face assessment function operates 9am to 5pm, Monday-Friday.</p>	<p>Hillview Lodge, Bath. Telephone: 01225 371 480</p>
<p>Acute Hospital Liaison</p>	<p>Offer a mental health assessment to all adults (18 years and over) attending Accident and Emergency (A&E) departments who have mental health concerns including self harm.</p>	<p>Assists acute general hospitals to assess and treat people with mental health concerns who have been admitted with an existing medical</p>			<p>Hillview Lodge, Bath - Sycamore Ward 01225 362735</p>

		problem.			
Adult Recovery Services	Provide ongoing care, treatment and support for service users, their families, friends and supporters. The service will provide specific periods of interventions to service users requiring short or long term support to assist their recovery.	Also provide an assertive outreach approach to those service users who need a more intensive level of support over a longer period of time.	Contact for service users and their families in an emergency will be provided outside these hours by our intensive services.	Operates extended hours between 8.00 am and 8.00 pm Monday to Friday, five days a week on the following basis: <ul style="list-style-type: none"> Between 9.00 am and 5.00pm, it provides a full range of services Out of hours, appointment slots will be provided to ensure convenient provision for service users and effective involvement of family and friends	Bath NHS House, Bath - B&NES Recovery Team 01225 731631
Service	Criteria	Pathway	Referral Route	Opening Hours	
Early Intervention Psychosis team	The service is for anyone from the age of 14-65 experiencing the following:	Following an initial assessment, the teams provide rapid, intensive support for up to three years for	Most people are referred by their GP.	The core hours for contacting the service are Monday to Friday 9.00 am to 5.00 pm but teams work flexibly	Bath NHS House, Bath - B&NES Early Intervention in Psychosis Team 01225 362760

	<ul style="list-style-type: none"> • Hearing voices or changes in their thoughts • Alterations in how events, people and thoughts are perceived • Feeling suspicious at times about other people • Experiencing beliefs and thoughts that cause the person distress <p>Changes in behaviour and performance, such as becoming more isolated or reduced motivation</p>	<p>individuals experiencing psychosis symptoms and their families. In some areas the teams work alongside child and adolescent mental health services with 14-16 year olds.</p>		<p>beyond these hours to address individual needs.</p>	
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<p>Intensive services</p>	<p>Offer assessment and home treatment for people aged over 16 years experiencing a mental health crisis, as an alternative to hospital admission.</p>	<p>If the person being referred has never been seen by mental health services previously, they may be asked to see a primary care professional first.</p>	<p>Usually through the person's existing mental health team, GP referral, or self-referral.</p>	<p>Operates 24 hours a day 7 days a week.</p> <p>Does not provide an 'emergency' service such as a 999 response.</p>	<p>Blackberry Hill Hospital, Bristol - Bybrook Lodge - S. Glos Intensive Team 0117 378 4250</p>
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Talking Therapies: 01225 675150

PALS: 01225 362900