


# Advice and Guidance is Changing

➤ Telephone advice and guidance currently provided by Consultant Connect is in the process of transitioning to

a new platform called:

Cinapsis 

➤ All existing services will be transitioned by 31/10/21, with services starting to go live from 1/10/21

➤ Full details will be shared in due course, including invitations to attend an introductory webinar

➤ To access the system, you will need to complete a registration process which is initiated by your Practice Manager

➤ Key benefits from this change include:

- ✓ Full integration with your patient record including recording of advice request and outcome
- ✓ Provision of both telephone and written (e-opinion) advice and guidance, with e-opinion options being added over time
- ✓ Access via desktop/landline, as well as via your mobile device
- ✓ Integration with e-referrals as well as with Secondary Care clinical record systems will be developed
- ✓ The new service will also include Mental Health Advice and Guidance

➤ For further information, please contact: [iain.warren1@nhs.net](mailto:iain.warren1@nhs.net)

➤ If the Cinapsis icon above is not on your desktop, please speak to your Practice Manager

