**Contact details for AWP teams when an issue needs escalating**

Call these numbers and ask to speak to the Team Manager. If the Team Manager is unavailable, contact the BANES Management Admin team on 01225 362839 or at [AWP.Banesmanagementadmin@nhs.net](mailto:AWP.Banesmanagementadmin@nhs.net) and they will locate a Senior Manager who will be able to assist.

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| **Team** | **Contact number** | **Operating hours** |
| Primary care liaison service (PCLS) | 01225 371480 | Mon-Fri 09.00-18.00, excl Bank Holidays |
| Intensive Service | 01225 362814 | 24 hour service |
| Recovery Service | 01225 731631 | Mon-Fri 09.00-17.00, excl Bank Holidays |
| Therapies Service | 01225 371414 | Mon-Fri 09.00-17.00, excl Bank Holidays |
| Acute and RUH A&E Acute Liaison Team | 01225 362720 / 428331 | Mon-Sun 09.00-17.00, excl Bank Holidays for Older Adults, or via RUH Switchboard – Mon-Sun 08.00-00.00, excl Bank  Holidays for A&E |
| BANES Primary Care Talking Therapies Service | 01225 675150 | Mon-Fri 09.00-17.00, excl Bank Holidays |
| Early Intervention in Psychosis Team | 01225 362760 | Mon-Fri 09.00-17.00, excl Bank Holidays |
| Complex Intervention and Treatment team (Bath) | 01225 371411 | Mon-Fri 09.00-17.00, excl Bank Holidays |
| Complex Intervention and Treatment team (The Hollies, Midsomer Norton) | 01225 396772 | Mon-Fri 09.00-17.00, excl Bank Holidays |