**Devizes Health Centre FAQs**

1. **Where is the new Devizes Health Centre?**

The new centre is being built on Marshall Road in Devizes, on land next to Devizes NHS Treatment Centre and across the road from Greenlane Hospital.

1. **How will I get to the Devizes Health Centre?**

If you are travelling by bus, the number 1A Devizes Town bus service stops regularly at Greenlane Hospital which is across the road from the new Devizes Health Centre.

If you are travelling by car, there is ample car parking outside the health centre.

From the town centre it will take you around 30 minutes to walk to the health centre.

1. **What services will there be at the Devizes Health Centre?**

You will go to the health centre for things like:

* same day or next day medical care following telephone triage
* blood tests
* routine medical reviews for conditions such as asthma and diabetes
* diabetes services
* physiotherapy
* audiology services
* podiatry services
* mental health services.

1. **Will there be a minor injury unit or accident and emergency unit at the centre?**

No, there will not be a minor injuries unit or A&E department at the Devizes Health Centre.

1. **Will there be any inpatient beds at this centre?**

The Devizes Health Centre will only see day patients and so there will not be any inpatient beds at the centre.

1. **Will it be a walk-in centre or will I need an appointment?**

The Devizes Health Centre will not be a walk-in centre. You will visit the health centre by appointment only.

1. **Does this mean I won’t go to my usual GP surgery anymore?**

Routine care will continue to take place at your current GP surgery. You will be able to book routine appointments in your usual way.

If you need same day or next day care you will ring your usual GP surgery and the receptionist will book a telephone appointment with a clinician at the Devizes Health Centre. If needed you will be offered an appointment at the health centre.

1. **How will I make a GP appointment at the Devizes Health Centre?**

You won’t make your own appointment directly with the Devizes Health Centre.

If you are very unwell and require prompt care, you will ring your usual GP surgery. Your surgery receptionist will book a telephone appointment for you to speak with one of our duty clinicians based at the Devizes Health Centre. The clinician will contact you by telephone and discuss your symptoms and if they think you need to be seen for further assessment, the clinician will book you an appointment to attend the Health Centre.

1. **When will I start going to the Devizes Health Centre?**

The health centre is due to open in summer 2022. Your GP or other health service provider will let you know as soon as possible if there is a change to where you get your treatment, including going to the Devizes Health Centre.

1. **What is happening to Devizes Community Hospital – will any services still be provided there?**

Once all the existing services at the community hospital have relocated the hospital will close.

NHS Property Services are working through a process to manage the future of the community hospital site.

1. **How much is the development costing?**

It is expected to cost £10.9m to build the Devizes Health Centre with funding coming from NHS England.