**Changes on e-Referrals for Urology For Swindon Practices**

From the **7 September** the Referral Support Service in **Swindon** will be changing its services for **Urology** on e-Referrals (eRS).

**Summary of the changes:**

* This will positively affect the way GP practices refer on eRS by reducing the steps required to make a referral.
* The new specialty service will appear as a Referral Assessment Service (RAS).
* The changes continue the process towards starting to streamline referral processes across BSW and ensuring full utilisation of eRS capability.
* There will no longer be a need to provide separate patient leaflets for these specialties as letters containing key information will be generated via eRS.

**What will l need to do as a Referrer?**

1. **Initiate the Referral on eRS**
2. **Select the appropriate RAS specialty**
3. **Send the referral via eRS to the RSS**
4. **Add the referral letter. (Please ensure that this includes key information for triage including BMI and BP)**
5. **Share the eRS generated letter with your patient so that they aware of the next steps. (See practice guide to support the process below)**

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1. **Check the eRS Referrer Action required Worklist regularly as provider rejections will now be sent directly back to the GP practice.**

**What do I look for on eRS?**

All the new RAS services begin with the letters **BSW** followed by the **team** and then the **specialty**:

* **BSW Swindon GP Care Urology Referral Assessment Service**