**Changes to Referral Process For Ophthalmology in BANES**

**From 13th September 2020 Evolutio will no longer be providing a referral management service.**

**From 14th September we ask that all referrals are sent to the BSW BaNES and Wiltshire Ophthalmology Triage Service.**

**The change continues the process towards streamlining referral processes across BSW and ensuring full utilisation of eRS capability.**

**Summary of the changes:**

* **For Optometrists** please email referrals to [bswccg.rsseyes@nhs.net](mailto:bswccg.rsseyes@nhs.net) using an nhs.net email address if at all possible
* **For eRS Users (GP Practices)**
  + Please submit referrals via eRS directly - see below for further details
  + Please send ophthalmology referral funding requests directly to the funding team via eRS.
  + Following the processing of a funding request, those granted funding will be forwarded to the Referral Service for onward referral rather than back to yourselves

**For eRS Users - What will l need to do as a Referrer?**

1. **Initiate the Referral on eRS**
2. **Select the appropriate RAS speciality**
3. **Send the referral via eRS to the RSS**
4. **Add the patient referral letter. (Please ensure that this includes key information for triage including BMI and BP). The latest referral form is here:**

****

1. **Share the eRS generated letter with your patient so that they aware of the next steps. (See practice guide to support the process below)**

****

1. **Check the eRS Referrer Action Required Worklist regularly because provider rejections will now be sent directly back to the GP practice.**
2. **Please note - the RSS will contact you directly by email if any action is required regarding a rejected referral – for example this includes referrals from optometrists for patients registered with practices who have not agreed to authorise proxy rights.**

**What do I look for on eRS?**

All the new referral RAS services begin with the letters **BSW** followed by the **team** and then the **speciality**:

* **BSW BaNES and Wiltshire Ophthalmology Referral Assessment Service**

All the new funding team RAS’s are named ‘**Funding Requests BSW’** followed by the **speciality**:

* **Funding Requests BSW Ophthalmology**

**For queries or further information, Wiltshire Referral Management Centre can be contacted on 0300 123 6250, or by email at bswccg.rsseyes@nhs.net**