

Great Western Hospital Advice & Guidance: Latest Telephone and Email Service Information January 2020

Please see below revised information:

Please note that the paediatric email address is not available.

Apologies that this was listed incorrectly previously.

Current Email Addresses:

Specialty	Email Address
Gastroenterology	gwh.gastroenterologyadvice@nhs.net
Geriatric Medicine	gwh.geriatricmedicineadvice@nhs.net
Orthopaedics	gwh.orthopaedicsadvice@nhs.net
Parkinson's	gwh.parkinsonsadvice@nhs.net
Sexual Health	gwh.swish@nhs.net
Biochemistry	gwh.biochemistryadvice@nhs.net
Cardiology	gwh.cardiologyadvice@nhs.net
Community Paediatrics	gwh.communitypaediatricsadvice@nhs.net
Dermatology	gwh.dermatologyadvice@nhs.net
Endocrinology	gwh.endocrinologyadvice@nhs.net
ENT	gwh.entadvice@nhs.net
General Surgery	gwh.generalsurgeryadvice@nhs.net
Gynaecology	gwh.obstetricsandgynaecologyadvice@nhs.net
Haematology	gwh.haematologyadvice@nhs.net
Neurology	gwh.neurologyrefs@nhs.net
Ophthalmology	gwh.opthalmologyadvice@nhs.net
Respiratory	gwh.respiratoryadvice@nhs.net
Rheumatology	gwh.rheumatologyadvice@nhs.net
Urology	gwh.urologyadvice@nhs.net

Consultant Connect is available for telephone advice and guidance (appropriate for the more urgent queries). For the most up to date information regarding current specialties please see the Consultant Connect App, available to download here:

<https://apps.apple.com/gb/app/consultant-connect/id1138956970>

<https://play.google.com/store/apps/details?id=uk.org.consultantconnect.app>

Further information is available here:

www.consultantconnect.org.uk/what-we-do/phone-advice-guidance/

The current telephone numbers are below:

Specialty	Name of Consultant/Line	Telephone Number
Acute Medicine - Non COVID Admission	Acute Medicine Admissions Line	01793 607011
Acute Medicine - Non COVID Advice	Acute Medicine Advice Line	01793 607135
Ambulatory Care - Admissions	Acute Medicine Admissions Line	01793 607011
Ambulatory Care - Admissions	Acute Medicine Referral Line	01793 607011
Diabetes	Great Western Hospital Switchboard	01793 604020
Diabetes and Endocrinology	Diabetes Hotline 2	01793 607223
Diabetes and Endocrinology	Diabetes Hotline 1	01793 607223
General Surgery	Great Western Hospital Switchboard	01793 604020
Geriatrician of the Day	Geriatrician Of the Day	01793 607387
Great Western Hospital	Great Western Hospital Switchboard	01793 604020
Maternity	Great Western Hospital Switchboard	01793 604020
Orthopaedics - Acute Referral	Great Western Hospital Switchboard	01793 604020
Paediatrics - Advice	Great Western Hospital Switchboard	01793 604020
Radiology	Great Western Hospital Switchboard	01793 604020
Acute Medicine - Admissions	Acute Medicine Admissions Line	01793 607011
Acute Medicine - Admissions	Acute Medicine Referral Line	01793 607011
Audiology	Audiology Hotline 1	07823 905018
Breast Surgery	Breast Surgery Hotline 1	01793 605304
Breast Surgery	Great Western Hospital Switchboard	01793 604020
COVID - Admission	C.A.U Consultant	01793 607498
COVID - Consultant Advice	On Call Consultant 2	01793 607128
COVID - Consultant Advice	Consultant On Call	01793 607128
Dermatology	Dermatology Hotline 2	01793 607225
Dermatology	Dermatology Hotline 1	01793 607225
Diabetes	Diabetes Hotline 2	01793 607223
Diabetes	Diabetes Hotline 1	01793 607223
Elderly Care	Geriatrician Of the Day	01793 607387

Maternity	Maternity Hotline	01793 604575
Neurology	Acute Neurologist Line 2	01793 607439
Neurology	Acute Neurologist of the Day	01793 607439
Obstetrics and Gynaecology - General EPU & Hyperemesis Advice	E.P.U Hotline	01793 605257
Ophthalmology	Ophthalmology Hotline 2	01793 604868
Ophthalmology	Ophthalmology Hotline 1	01793 604868
Orthopaedics - Advice	Orthopaedic Consultant	01793 607102
Paediatrics - Advice		Personal Phones
Paediatrics - Safeguarding		Personal Phones
Radiology	Radiology Hotline	01793 604926
Renal Medicine		Personal Phones
Rheumatology	Rheumatology On Call	01793 607496

Please ensure you record an outcome at the end of every call.

These outcomes will be crucial for the specialties to assess the benefits of using Consultant Connect. Calling via the app, the outcome pages appears when the call is ended. Using the dial in number please stay on the line when the call has ended to listen to the available outcome options.