13 November 2020

Dear Practice Manager

We are aware patient’s presenting with mental health concerns has become overwhelming during the pandemic. In a bid to support you and are our patient populations the BSWCCG are formulating a new management structure and community-based intervention to address this unprecedented mental health demand. Whilst this working group continues to formulate the community model, we are aware that the current mental health pathway may not be providing, due to sheer demands, all the tools necessary to ensure the wellbeing of your patients and by implication, your health care staff providing front-line support.

We have been working closely with the third sector trying to establish common goals and treatment resources during this time, to better serve front line workers in their management of patients with mental health concerns. With this in mind, we kindly ask if the following details may be disclosed to all healthcare professionals within your surgery.

Bath Mind is a local, independent, self-sustaining charity working across BANES and Wiltshire. It offers free mental health support and advice for all adults for any mental health need. It has a fantastic resource network and patient centred experience. Referrals can be made via the patient themselves or any health care professional. They can receive support irrespective of severity and can be a first point of contact in both high and low risk patients whilst the former await secondary care assessment. Contact details / opening times are as below.



 Main office phone 8am-5pm Monday to Friday – 01225 316199

Email – [admin@bathmind.org.uk](mailto:admin@bathmind.org.uk)

Community Wellbeing Hub 9-5pm Monday to Friday – 0300 247 0050

Breathing Space evening service 5.00-11.30pm seven evenings per week - 01225 983130

 Yours faithfully,

 Dr Georgina Ruddle *C.Psychol*

Assistant Director Mental Health, Learning Disabilities & Autism

NHS Bath & North East Somerset, Swindon & Wiltshire Clinical Commissioning Group