

NHS Health Checks

As the NHS Health Check Services are resuming, we are emailing you with regards to the CardioChek (Cholesterol Point of Care testing) analyser. Before you start using your analyser, please make sure you perform the 2 internal tests and once complete, you should be able to start using your analyser straight away. Please find the links to the videos for a quick refresher.

Mandatory Measures (prior to restarting the service)

1. CardioChek check (grey strip) must pass
Video: Daily Optics (Grey Check Strip) Test – CardioChek <https://www.youtube.com/watch?v=dpY4As6IAB4>
2. CardioChek Internal Quality Control tests (all levels) must pass
Video: Internal Quality Control Check (IQC) Test – CardioChek <https://www.youtube.com/watch?v=g3NhLeHc97c>

Once the above two checks have been cleared, you can start using the analysers straight away and start delivering your NHS Health Checks. You will not need to wait for your EQA sample.

Additional Measures (but not mandatory prior to starting the service)

The EQA scheme run by Randox sends out samples for testing the analyser, you will receive your samples again from the 3rd of May. The EQA samples, once received should pass as well, in case of failure please contact us on support@bhr.co.uk.

There is no special calibration or servicing required other than the normal procedure. Please do let me know if you need further information or have any questions.

Training:

We are offering regular online training sessions as well as recorded videos for a quick refresher as well.

1. Refresher Training

(BHR Training Videos online/YouTube, excellent and quick resource for a quick refresher training.

CARDIOCHEK:

CardioChek PA Patient

Testing Demo

<https://www.youtube.com/watch?v=NTrcdK1U4M>

Daily Optics (Grey Check Strip) Test –

CardioChek

<https://www.youtube.com/watch?v=dpY4As6IAB4>

External Quality Assurance (EQA) Test

– CardioChek <https://www.youtube.com/watch?v=x2iHMIYfraq>

Internal Quality Control Check (IQC) Test –

CardioChek <https://www.youtube.com/watch?v=g3NhLeHc97c>

2. **Online Zoom/Teams Training Session (Refresher or New Customers)**

(BHR will be running multiple training sessions every week and we can share the monthly schedule with yourselves and can made available to all the users, there won't be a limit on the number of users attending the session or the number of sessions, users can attend. The schedule can be requested directly by emailing Training@bhr.co.uk

3. **Face to Face Training**

If the customer has already attended the Zoom/Teams training and are still not fully competent and need further support, either online one to one meeting or a face to face meeting, this can be requested directly by emailing Training@bhr.co.uk