Primary care bulletin – Tuesday 20 July 2021

Good afternoon,

This bulletin is issued on Tuesday and Friday each week. Previous bulletins can be found on [TeamNet](https://teamnet.clarity.co.uk/Topics/Public/acffda58-ce8b-4a8c-adb1-ab8700c7e72c).

If you have problems with any of the links please email [bswccg.communications@nhs.net](mailto:bswccg.communications@nhs.net) or visit the clinician’s section of the BSW CCG website where the documents are saved - [bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents](https://bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents).

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| **Quick links to items in the bulletin** (new items are marked with a double asterisk) |
| [Covid- 19](#covidvax)   * Stakeholder briefing * Activity Report * Updated government guidance on staff isolation\*\* * Vaccinations for people without an NHS number\*\* * Vaccinating people under the age of 18\*\*   [Clinical](#clinical)   * Infection prevention and control guidance for primary care post 19 July\*\* * Catch-up on discussions of recent Aging Well event\*\*   [Operational](#operational)   * Updated on integrated care records\*\*   [BaNES only](#Banes)   * Update from BaNES Enhanced Medical Service (BEMS)\*\*   [Swindon only](#Swindon)   * Thames Valley Cancer Alliance bulletin   [Wiltshire only](#Wiltshire)   * Review of Wiltshire community integrated therapies services for children – professionals survey\*\*   [Other information](#info)   * New service to support health and care workers in BSW\*\*   [Webinars](#webinars)   * Please click the link to see the full list of upcoming webinars   [Training](#training)   * Please click the link to see the full list of upcoming training opportunities |
| **Covid-19** |
| **Stakeholder briefing**   * [Covid-19 vaccine briefing for stakeholders (15 July 2021)](https://www.bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/2057-covid-19-vaccination-briefing-for-stakeholders-150721/file) |
| **Activity report**  The Covid-19 activity report for 19 July 2021 is attached to this email.  **\*\*This information is protectively marked as Official Sensitive and not for public information\*\*** |
| **Updated government guidance on staff isolation**  The government has this week issued [a letter to health and care leaders](https://www.bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/2065-government-guidance-on-staff-isolation/file) containing updated guidance regarding self-isolation for staff who are contacted by NHS Test and Trace. |
| **Vaccinations for people without an NHS number**  NHS England has this week set out [guidance for how people without an NHS number, such as migrants, can access the coronavirus vaccine](https://www.bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/2067-covid-19-vaccination-migrant-invitation-letter/file). |
| **Vaccinating people under the age of 18**  As it stands, no vaccination centres within Bath and North East Somerset, Swindon and Wiltshire can provide the Covid-19 vaccine to any person under the age of 18.  Currently, the only exception to this is policy is for people aged between 16 and 18 who have an underlying health condition.  Should this change, colleagues will be updated on any potential new approach. |
| **Clinical** |
| **Infection prevention and control guidance for primary care post 19 July\*\***  Guidance for how practices should approach infection prevention and control post Monday 19 July has been set out in [a letter from NHS England](https://www.bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/2068-b0783-primary-care-letter-190721/file). |
| **Catch-up on discussions of recent Aging Well event**  A recap of what was discussed at last month’s Aging Well event, which was hosted by NHS England and NHS Improvement, is now available to view online.  [Click here](https://www.bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/2066-clinical-leads-notes-final/file) to find out more. |
| **Operational** |
| **Update on integrated care records**  The BSW integrated care record (ICR) programme reached another milestone in the past few weeks with more organisations now on board and sharing information to support patient care.  Practices that face GWH joined the existing practices across BaNES and Wiltshire, plus both GWH and AWP have started to share information into the Graphnet record.  A handy [set of slides](https://www.bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/2064-primary-care-icr-guide/file) that provide all the information needed to get started with the ICR, as well as describing the kind of information that can be viewed within it, is now available to view.  Colleagues with questions about the ICR should send an email to [bswccg.icrinfo@nhs.net](mailto:bswccg.icrinfo@nhs.net). |
| **BaNES only** |
| **Update from BaNES Enhanced Medica Service (BEMS)**  With the support of the RUH dermatology team and CCG, the GPs with extended roles (GPers) in the BEMS community dermatology clinic will be starting to prescribe oral Isotretinoin for patients with acne who meet the appropriate criteria.  The GPs will be following the RUH protocol which has been adapted for use in the community.  The prescriptions will be sent to a pharmacy of the patient's choice via EPS, all scripts for female patients will make reference to a pregnancy prevention program (PPP) and the date of the most recent negative pregnancy test. |
| **Swindon only** |
| **Thames Valley Cancer Alliance bulletin**  The latest edition of [the Thames Valley Cancer Alliance bulletin](https://bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/2060-tvca-bulletin-16-07/file) is now available to read. |
| **Wiltshire only** |
| **Review of Wiltshire community integrated therapies services for children – professionals survey**  In 2016, Wiltshire launched its community integrated therapies services, which is provided by Virgin Care.  The service is made up of physiotherapy and occupational therapy professionals, and children referred into the service may access support from one or both professions, depending on their needs.    To help review professionals’ experience of the service, and to understand how the new approach is working, colleagues are asked to complete [a short online questionnaire](https://www.surveymonkey.co.uk/r/Integratedtherapiesreview-professionals).    Following the survey, two engagement events are being planned for September to allow more detailed discussions:  Friday 24 September, 11am – 1pm  Tuesday 28 September, 12.30pm – 2.30pm  To register a place at one of these events, send an email to [bswccg.wiltshirechildrenservices@nhs.net](mailto:bswccg.wiltshirechildrenservices@nhs.net). |
| **Other information** |
| **New service to support health and care workers in BSW**  A new service offering support to health and care key workers in the Bath and North East Somerset, Swindon and Wiltshire area is due to be launched on Monday 26 July.  The BSW Wellbeing Matters service will provide direct access to psychologists and registered mental health clinicians who will use their expertise to assist health and social care key workers in accessing help and support.  Clinicians will be able to signpost to resources and interventions for a range of difficulties, including:   * Feeling down, depressed or that things are ‘hopeless’ * Feeling anxious or worried about things * Having trouble relaxing or getting to sleep * Feeling tired or that you’ve got no energy * Losing interest in things you normally enjoy doing * Not feeling like eating as much, or eating more than normal * Finding it hard to concentrate on what you’re doing * Feeling angry or frustrated, even about small things * Feeling frightened of doing things that you used to be fine with, like going outside   The BSW Wellbeing Matters Team will also offer consultation, advice and support to organisations across the BSW area who employ health and social care staff.  The team will help services think about the wellbeing of their staff and offer advice and support as appropriate.  Health and social care staff can self-refer to the service by calling 0800 953 9003 or emailing [BSWwellbeing-hub@nhs.net](mailto:BSWwellbeing-hub@nhs.net).  Staff will need to provide their name and contact telephone number, as the team will call back within two working days.  More information about the BSW Wellbeing Matters Service will added to the Advice and Support section of the AWP external website from Monday. |
| **Webinars** |
| **Health Education England first contact practice webinar**  Health Education England is running a national first contact practice webinar on Tuesday 31 August.  It is a webinar for HEIs who already run FCP masters modules, for those who have them in development and for those thinking about developing them for MSK, paramedics, dietetics, OT and podiatry.    It is also relevant to all primary care training hubs, workforce transformation leads, professional bodies, ICSs, PCNs, clinical directors and HEE and NHSE/I regional leads.    There will be a national update on the FCP agenda by Amanda Hensman-Crook, a national update from the Centre of Advancing practice by Richard Collier, supervision by Julia Taylor and primary care training hub communication with Harminder Baines.    Please [click here](https://forms.office.com/r/U3mckcXyf5) to book a place. |
| **Cancer education webinars for GPs and practice nurses**  The CCG has teamed up with NB Medical Education to provide an educational webinar for primary care staff focusing on cancer.  GPs are invited to register for a [webinar on Tuesday 5 October between 9.30am and 1pm](https://www.bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/2054-banes-swindon-wiltshire-5-10-21-gp-flyer/file), while practice nurses and AHPs are invited to register a [separate webinar on Thursday 21 October between 9.30am and 1pm](https://www.bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/2055-banes-swindon-wiltshire-cancer-for-nurses-21-10-21-flyer/file).  For further information please contact [terry.james5@nhs.net](mailto:terry.james5@nhs.net). |
| **Cancer awareness/cancer screening workshop for non-clinical staff**  A cancer awareness and cancer screening session has been scheduled due to demand from practices across BSW.  This one hour session, led by Cancer Research UK, covers all aspects of cancer awareness, cancer prevention and cancer screening programmes.  There will be a special emphasis on the barriers to the screening programmes and what can be done to improve uptake to the screening programmes.  The session, which will also support PCN cancer DES work, will run on Thursday 23 September (1pm – 2pm).  Read [the flyer](https://bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/1987-cancer-awareness-and-screening-flyer/file) for more information.  Please email [cherry.jones@nhs.net](mailto:cherry.jones@nhs.net) with names of attendees who will then be sent the Microsoft Teams Meeting invite. |
| **Online Dermoscopy Training for beginners (Part 1)**  This half day session is delivered via Zoom, and presented by Dr Chin Whybrew.  Chin is a GP in Cheltenham with a passion for primary care dermatology, and dermoscopy in particular. She has been teaching dermoscopy since 2012.  The interactive course will cover:   * How dermoscopy works and practical tips, including how to get good dermoscopy photos and troubleshooting tips * A practical demonstration of the Heine DeltaOne. This includes how to turn it on, focus it, charge it, clean it etc. * Interpretation of dermoscopic structures in benign lesions (seb K, angiomas, warts, dermatofibromas, sebaceous hyperplasia, comedones), BCCs and melanomas (and how this always needs to be taken in clinical context) * How to put it all together into a simple algorithm * Other uses of dermoscopy in primary care   The training dates are listed below, along with the Zoom registration link:   * **Thursday 9 September, 9am** ([Click here](https://us02web.zoom.us/meeting/register/tZ0lduyuqDkuE9KDFQNtWGqFvqCnRoAlNiNM) to register for the meeting) * **Thursday 11 November, 9am** ([Click here](https://us02web.zoom.us/meeting/register/tZItceGoqTgqGtSNd9wk9R2U052FqwhdRTba) to register for the meeting) |
| **Online Dermoscopy Training for beginners (Part 2)**  The second part of this training is also delivered by Zoom, and hosted by Dr Chin Whybrew.  The interactive course will cover:   * Recap of how to use the scope, benign lesions and BCCs * Actinic keratosis, Bowens and SCC * Special sites – palms and soles, faces * More about naevi and melanomas * More BCCs including pigmented and superficial BCCs   The training dates are listed below, along with the Zoom registration link:   * **Thursday 14 October, 9am** ([Click here](https://us02web.zoom.us/meeting/register/tZMpc-isrDwtHdzXB9g4gu5ub6xAWXkSkYfi) to register for the meeting) * **Thursday 9 December, 9am** ([Click here](https://us02web.zoom.us/meeting/register/tZctdeGtqj4pGtO11bXoe7o8QnkTUxpMLZw9) to register for the meeting) |
| **Swindon Borough Council – The Preparing for Adulthood Transitions Roadshow**  **Save the date**  **Wednesday 22 September 2021**  More information, including links to stallholders from previous Roadshows is at [Swindon Local Offer](https://localoffer.swindon.gov.uk/content/send-local-offer/landing-pages/preparing-for-adult-life-landing-and-content-pages/preparing-for-adulthood-transition-roadshow/) |
| **Training** |
| **Prehab/rehab and symptom management for people living with cancer**  A free training resource provided via Macmillan and Health Education England.    The PRosPer (prehab, rehab and personalised care for people living with cancer) e-learning programme aims to support allied health professionals and the wider healthcare workforce in developing their skills on providing personalised care via e-learning and face to face sessions.  A range of topics are included in the programme under the following 2 headings:     * Prehabilitation and rehabilitation in the cancer pathway as part of personalised care * Practical approaches to symptom management in people with cancer     Follow the link below for access:   * [www.e-lfh.org.uk/programmes/prosper](http://www.e-lfh.org.uk/programmes/prosper/) |
| **What Matters to Me: for staff working with people affected by cancer**  The NHSE/I LWBC Team and Personalised Care Group have been working with Macmillan Cancer Support on the development of their new personalised care e-learning module – What Matters to Me – which went live on 23 June.  This new learning package is suitable for all levels of staff working with people affected by cancer and can be accessed via the [Macmillan Cancer Support Learning and Communications Hub](https://www.macmillan.org.uk/healthcare-professionals/macmillan-professionals/learning-and-development#290485).  There is a high expectation nationally that this learning opportunity is fully promoted and accessed across cancer alliances. |
| **GP maternity and paternity workshops**  BSW Training Hub is starting a series of fully funded workshops for GP mums and dads, which are open to anyone who is in the antenatal, perinatal, or postnatal period.  The workshops will cover work-life balance, shared parental leave, common new-born issues that aren't taught at medical school, but every patient expects you to know once, perinatal health, time management and more.  The date of the first workshop in this series is Thursday 22 July.  Please email [bswccg.traininghub@nhs.net](mailto:bswccg.traininghub@nhs.net) to book a place. |
| **GP Complaints Handling Workshop**  NHS England is holding a number of free three-hour GP Complaints Handling workshops throughout September, October and November.    The workshops have been developed to support practice teams in preventing and managing complaints, and improving the service provided to patients.  It will encompass a presentation, reflective exercises, and facilitated group discussions.    The workshops will cover:   * What triggers complaints and how to prevent them * How practices and NHS England fit into the overall complaints process * How to manage and respond to a complaint effectively     By the end of the workshop, delegates will have an understanding of professional complaints handling and be able to select the appropriate management techniques and implement the relevant strategies.  The free workshop schedule is listed below:   * Pendulum Hotel, Sackville Street, Manchester, M1 3BB (23 September) * Hotel Novotel Liverpool Centre, 40 Hanover Street, Liverpool L1 4LN (24 September) * Holiday Inn Portsmouth, Pembroke Road, Portsmouth PO1 2TA (21 October) * Novotel Southampton, 1 W Quay Road, Southampton SO15 1RA (22 October) * Holiday Inn Birmingham City Centre, Smallbrook Queensway, Birmingham B5 4EW (4 November) * Jury's Inn Nottingham Hotel, Station Sreett, Nottingham NG2 3BJ (5 November)   Each date will have a morning session starting at 9:30am, and an afternoon session starting at 1:30pm.  Additional sessions are planned to take place in the North East, Yorkshire, East of England and South West in early 2022.  To book a place, please contact [england.complaints-training@nhs.net](mailto:england.complaints-training@nhs.net) with the following information:   * Details of preferred session * Name * Practice name * Practice role * GMC number (where appliable) * Telephone number |
| **Training opportunities for pharmacies**  As recently announced, new training opportunities through ProPharmace are currently open to the pharmacy workforce in all sectors across the South West, Wessex and Thames Valley, alongside colleagues in HEE London and KSS:  Further details of the training and information on how to sign up can be found in the below flyers:   * [Educational supervisor programme](https://www.bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/1999-educational-supervisor-programme/file) * [Practice supervisor programme](https://www.bswccg.nhs.uk/for-clinicians/primary-care-documents/primary-care-bulletin-documents/2000-practice-supervisor-programme/file)   The programme is fully funded by HEE to pharmacy professionals. |
| cid:image002.png@01D740D4.598371F0  The Training Hub, funded by HEE, is here to support our PCNs and practices with:   * Recruitment and supply of staff * Measures to help you retain your staff * Upskilling * The introduction of new roles * New ways of working   The Training Hub is a multi-disciplinary team of professionals who can advise on a wide range of workforce issues. Contact us through our email [bswccg.traininghub@nhs.net](mailto:bswccg.traininghub@nhs.net)  You can also find a lot of information on our website - [www.bswtraininghub.nhs.uk](http://www.bswtraininghub.nhs.uk)  and on our complementary primary care recruitment website [www.bswgeneralpracticejobs.nhs.uk](http://www.bswgeneralpracticejobs.nhs.uk) |