Dear Commissioning Organisations,

As previously communicated, issues have been identified with three registers that were used in the QOF 2020/21 Achievement calculation.

To resolve the issues identified and ensure that GP practices are paid correctly, NHS Digital have re-collected QOF data, working with the GP Clinical System suppliers. The validation of the new extraction has been reviewed and the process to load data so it can be submitted to CQRS is being tested. It is unfortunate that as this testing is ongoing we are not yet able to confirm when calculations for QOF achievement will be available to declare in CQRS.

The CQRS team has been working to identify a solution to process calculations for other services that have been blocked by this issue. We are pleased to confirm that we have successfully tested a solution for this, which will be implemented this evening (Wednesday 12th May). Calculations will then run overnight for a number of services, as outlined below.

Actions - QOF

Once testing has been completed, the CQRS team will communicate the date that declarations are expected to commence.

As previously communicated, the following actions are required by practices and commissioners:

- No further declarations or approvals for QOF should be made within CQRS until further notice, any approvals already processed will be reverted during the recalculation
- Following the recalculation of QOF achievement practices and commissioners will be required to re-declare and re-approve their QOF achievement.

Other Services

Please note that the following impact to other services:

- The following Primary Care Network payments calculations will complete this evening (Wednesday 12th May) and will be available for declaration on Thursday 13th May:
 - Network participation payment
 - Clinical director payment
 - Core PCN funding
 - Extended hours payment
- Additional aggregations will be undertaken throughout the day to support the progress of approvals through CQRS
- Calculations with manual entry of indicators that are currently queued will complete this evening (Wednesday 12th May) and will be available for declaration on Thursday 13th May
- Payment Service Extractions Extractions planned to commence on the 9th May are processing as originally planned. The calculations for these services will complete as normal.

 All approved payments for other CQRS services recorded in CQRS at 6pm on Wednesday 12th May 2021 will be released to NHAIS. Payment requests for approvals completed after this time will remain on hold, this is in line with the usual protocols for QOF. The CQRS team will review further opportunities to release new payment requests to NHAIS in the coming days to support the onward processing of payments.

FAQ

Has this communication been shared with practices?

This communication has not been shared with Practices, please instruct your practices.

My team have already approved the QOF Achievement payment to practices with the CQRS status now stating SENT TO SSD. What will happen in this situation?

For practices where the declaration has been sent to NHAIS with the status above, we will be contacting commissioners to advise of next steps.

If practices have merged or completed a clinical system merge during April, will there be any impact?

The small number of practices that have completed a GP clinical system merge will require manual intervention by the commissioner for CQRS to generate their payment calculation, we will be contacting the impacted commissioners to advise of next steps.

What will happen with 21/22 QOF Aspiration payment values?

Aspiration payments will be adjusted in line with the updated calculations and the difference issued to the payment agencies to process.

CQRS Support Team:	support@cqrs.co.uk, 8am-6pm Mon-Fri (excl. bank
	holidays).
Contract/policy queries:	england.gpcontracts@nhs.net (NHS England)
Training:	https://academy.midlandsandlancashirecsu.nhs.uk/cqrs-
	national-training/
System:	https://login.cqrs.nhs.uk/cas/login
Web:	https://welcome.cqrs.nhs.uk/qof.html