

## South West Leadership Academy – primary care offers

| <u>Programme Title</u>   | <u>Description</u>   | <u>Dates</u>   | <u>Links to Website/Registration</u>   |
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| <b>The PCN and the Pandemic: After Action Review</b>                   | <p><b>This programme is designed to provide an opportunity for Primary Care colleagues to share challenges and learnings through an After Action Review.</b></p> <p>The past 18 months have been challenging for all of us and increasingly for those working within healthcare. As we continue to move through the phases of this pandemic and with the onset of flu vaccination programmes, in addition to continued Covid 19 vaccinations, we are offering this After Action Review Workshop as an opportunity to reflect, share, learn and build resolve for the steps ahead.</p> <p>This workshop is aimed at PCN Leads/Clinical Directors and all colleagues involved in the preparation, planning, actioning and review of the COVID response. Using the After Action Review approach recommended by the WHO, external facilitator Louisa Hardman will guide us through a series of structured and interactive conversations to encourage a rich sharing of experience, building collective insight and learning for the future of PCN leadership.</p> <p>To find out more about After Action Review, <a href="#">click here</a>.</p> | <p><b>25<sup>th</sup> August 2021</b><br/><b>14:00-16:30</b></p>       | <p>Website Link: <a href="#">Click here</a></p> <p>Registration Link: <a href="#">Click here</a></p>   |
| <b>The Five Behaviours of a Cohesive Multi-Disciplinary Team (MDT)</b> | <p><b>This programme is designed to support individuals working in a MDT in a primary care network reveal what it takes to build a cohesive team whilst working on a real time service change project.</b></p> <p>We have been fortunate to have received support from both Matthew Dolman (Primary Care Network Clinical Advisor) and Rob Weaver (Clinical Director) on the design of this programme.</p> <p>The Five Behaviours brings a human approach to team development by addressing the full spectrum of essential cohesive team behaviours. The result is a unique and impactful team development solution that empowers team members to turn insights into action and ensure tangible, lasting change.</p> <p>The programme is designed for either established MDTs or individuals that would like to form a MDT to work on a service change project. The programme consists of 5 half days of virtual learning and development. In addition to the 5 half days</p>  | <p><b>There are 3 cohorts starting 5<sup>th</sup> October 2021</b></p> | <p>Website Link: <a href="#">Click here</a></p> <p>FAQ Link: <a href="#">Click here</a></p> <p>Registration Link: <a href="#">Click here</a></p> |

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|   | <p>facilitated sessions, MDTs are expected to schedule at least 4 sessions to work on their service change project throughout the year. There is a face to face 1-day celebratory event at the end of the programme for MDTs to present their service change projects, network, and have lunch together with key stakeholders!</p>   |   |   |
| <p><b>Presence and Impact in the Virtual Space – How the use of Story Telling can support</b></p>                     | <p><b>This bespoke series of 5 workshops will be aimed at anyone working in PCNs who would like to improve their online presence, deal with nerves, improve their public speaking skills and overall increase their impact and rapport. We were specifically thinking about those colleagues who would like to improve their presence and increase their confidence with working across the ICS network.</b></p> <p>This is currently still in design phase, so I have just highlighted below the areas of focus for each module:</p> <ol style="list-style-type: none"> <li>1. Presence ; overcoming nerves and integrating body and voice</li> <li>2. Voice and Body; learning how to use the body and voice effectively online to deliver with increased impact</li> <li>3. Story as content; how to use story to improve your message</li> <li>4. Online tips, tricks and techniques, how to look good and increase influence and impact in conversation, meetings, webinars, classes.</li> <li>5. The Power of Story as a tool for knowledge transfer.</li> </ol> | <p><b>There will be 5 sessions starting 11<sup>th</sup> November 2021</b></p>   | <p>Website Link: <a href="#">Click here</a></p> <p>Registration Links by session:</p> <p>Session 1 – <a href="#">Click Here</a></p> <p>Session 2 – <a href="#">Click Here</a></p> <p>Session 3 – <a href="#">Click Here</a></p> <p>Session 4 – <a href="#">Click Here</a></p> <p>Session 5 - <a href="#">Click Here</a></p> |
| <p><b>Introducing the Thinking Environment - Improving Virtual Communications to Get the Best from Your Teams</b></p> | <p><b>This programme has been designed for Training Hub and Primary Care colleagues to develop their virtual communications through a Thinking Environment learning approach.</b></p> <p>Participants will explore and practice the ways everyday work and business communication structures such as meetings, dialogue, discussion, consultation, presentations, facilitation, interviews, resolving conflict and working with colleagues and staff can be transformed into clear-thinking, invigorating, positive experience.</p> <p>Participants will be introduced to the basic building blocks of the model which create thinking environments:</p> <ul style="list-style-type: none"> <li>• Rounds</li> <li>• Open Discussion</li> <li>• Thinking Pairs</li> <li>• Dialogue</li> </ul>   | <p><b>There will be two cohorts with 3 modules held on: 8<sup>th</sup>, 15<sup>th</sup> and 22<sup>nd</sup> November.</b></p> | <p>We have been working with <b>Zaheera Nanabawa</b> Training Hubs Business and Development Manager (SW Region) for this offer.</p> <p>Zaheera is sharing this with training hubs colleagues.</p>   |

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| <p><b>Population Health for General Practice Nurses</b></p> | <p><b>The aims of the webinar are to support General Practice Nurses in their understanding of the principles of population health, to understand how their roles link into this and can support improving health in their area.</b></p> <p>By the end of the webinar, participants should:</p> <ol style="list-style-type: none"> <li>1. Be reminded of the social determinants of health and wellbeing</li> <li>2. Have a base level understanding of population health management – an increasingly important concept behind new care model development</li> <li>3. Understand how population health management is key to tackling health inequalities</li> <li>4. Understand how GPNs can get involved in population health to improve health in their area</li> </ol> | <p><b>November 2021</b><br/>- TBC</p> | <p>This webinar has been arranged following discussions with <b>Alison Williams</b> from Redgate Medical Centre. Alison will be sharing this offer with New to General Practice Nurses across the SW.</p> |
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