

Traffic light list of categories for individuals at risk of harm through self-neglect

	All persons will have an emergency protocol in place. An immediate response is required - within 5 working days.
RISK 1 - WELFARE	Where self-neglect is impacting on the welfare of a child and/or animal
RISK 2 - HEALTH	The person is refusing to take medication or accept medical treatment which is essential to their health (e.g. insulin).
RISK 3 - HEALTH	The person is unable or unwilling to provide adequate care for themselves which exacerbates a medical condition that could lead to a serious health problem.
RISK 4 - HOUSING	The person is neglecting household maintenance which is creating hazards which poses a risk to themselves and others
RISK 5 - HOUSING	There is evidence of persistent inattention of the home environment which poses high risk to life or health (e.g. fire risk).
RISK 6 - HOUSING	There are concerns that the individual will be evicted as a result of the home environment.
RISK 7 - HOUSING	The person is at imminent risk of eviction/being made homeless due to concerns about the home environment.
RISK 8 - NOT ENGAGING	The person has repeatedly refused all indicated services or support options which could be expected to alleviate associated risks and improve quality of life.
RISK 9 - NOT ENGAGING	The person is refusing essential support without which their health and safety needs cannot be met and the individual lacks the insight to recognise this.
RISK 10 - NOT ENGAGING	The person is not engaging or is unwilling to receive support that would meet their needs.
RISK 11 - NOT ENGAGING	The person is declining an assessment from services which would meet their needs
RISK 12 - DRUG	The person is engaging in ongoing drug or alcohol use which is seriously impacting or impairing their ability to meet their own needs.
RISK 1 - WELFARE	Where self-neglect is impacting on the welfare of a child and/or animal but joint working with Child/Animal Services is in place.
RISK 2 - HEALTH	The person is refusing to take medication or accept medical treatment which is essential to their health (e.g. insulin) but is compliant and engaging with services.

RISK 3 - HEALTH	The person is unable or unwilling to provide adequate care for themselves which exacerbates a medical condition that could lead to a serious health problem but is compliant and engaging with services and being monitored on a regular basis.
RISK 4 - HOUSING	The person is neglecting household maintenance which is creating hazards which poses a risk to themselves and others but is compliant and engaging with a service provider and this is being monitored and reviewed on a regular basis.
RISK 5 - HOUSING	There is evidence of persistent inattention of the home environment which poses high risk to life or health (e.g. fire risk) but is compliant and engaging with a service provider and housing association and relevant Professional to address the concerns.
RISK 6 - HOUSING	There are concerns that the individual will be evicted as a result of the home environment but otherwise is compliant and engaging with services and are aware of the consequences of a potential eviction.
RISK 7 - NOT ENGAGING	The person is known to refuse services or support options which could be expected to alleviate associated risks and improve quality of life, but will engage with a named person other than Social care
RISK 11 - DRUG	The person is engaging in ongoing drug/alcohol use which is seriously impacting or impairing their ability to meet their own needs but is compliant and engaging with services such as DHI and willing to undertake treatment.
RISK 12 - HYGIENE	The person is showing persistent inattention to personal hygiene, nutrition, hydration or health which impacts on health but otherwise is compliant and engaging with services who are working to address this.
RISK 13 - HYGIENE	The person is hoarding items which is impacting on their well-being and safety within the home, but otherwise is compliant and engaging with services who are working to support the person with this.
RISK 14 - MCA	The person is unable to make reasonable, informed or mentally capacitated decisions due to a mental disorder (including hoarding), illness or acquired brain injury. But is compliant in working with a service provider and had advocate or representative in place.
RISK 15 - MCA	The person is displaying evidence of poor finance management (e.g. bills not being paid leading to utilities being cut off; unexplained money being drawn from accounts) but is compliant and engaging with services and assessment of capacity is in progress
RISK 16 - MCA	The person is displaying unsafe behaviours which is putting them in a vulnerable position (e.g. not allowing utility companies access to their property when required) but otherwise is compliant and engaging with services who are supporting and liaising with relevant company.
RISK 17 - ISOLATION	There are concerns that the person is becoming socially isolated following a change in circumstances (e.g. family bereavement) The person is engaging with the relevant Professional and receiving support.
NO RISK	No cause for concern and persons are maintained within agreed funding levels