

Communication to GP Surgeries FAO GPs, Secretaries and Practice Managers who complete/send request for support forms/referrals.

Wiltshire Children's Community Services – HCRG Care Group

Following feedback from our previous communications to yourselves regarding an updated request for support from for referrals to Wiltshire Children's Community Services we have listened to feedback and have liaised with Dr Edd Randell, Wiltshire Locality Chair BSW CCG and Dr Nick Ware Locality Lead, BSW CCG and as a result of these discussions we have made some further amendments to the request for support form and have reduced the number of mandatory fields. Though our preferred referral method is our Request for Support form via Ardens or email we will continue to accept GP referral letters.

We are working with Dr Randell, Dr Ware and the CCG to remove old versions of our referral forms from Ardens so make it easier for you to identify the correct form to use to refer to our children's services:

Health Visiting and School Nursing

Speech and Language Therapy

Integrated Therapies (Occupational Therapy and Physiotherapy)

Community Paediatrics

Learning Disability Nursing Team

Bladder and Bowel Service

Neurodevelopmental diagnostic pathways (e.g. Autism and ADHD)

Infant Feeding

Children's Community Nursing

Request for ADHD medication and sleep medication for children with an existing

Neurodevelopmental diagnosis.

For additional information on the Commissioned pathways for these Services please see our website www.wiltshirechildrensservices.co.uk

Our Single Point of Access team will request any mandatory additional supporting information directly from parents/carers and Schools/Preschools to support referrals where this is required. Once this additional information is received the referral will then be triaged by our teams.

When completing the request for support form it would be helpful if you can complete the question about the Military status of parent/s if this is known, so we are aware that the Military Covenant needs considering.

It is also helpful if you can verify the child or young person's education setting with the family for us to request any additional information from them. If, however, this is not available to you, our Single Point of Access can contact parents to gather this information.

Please be aware that we encourage schools and preschools/nurseries to refer directly to us, they can refer to all of our Services including Community Paediatrics and for suspected ASD or ADHD and know the children well so can provide detail on the current concerns, what has been tried and the outcome of these interventions. We would encourage you to direct parents/carers to their child's teacher or SENCo to discuss their concerns and how to make a referral, schools/preschools/nurseries do not need to ask parents/carers to see their GP for a referral.

