



Anticipatory Care  
Planning Dashboard

# User Guide

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This dashboard has been created to introduce you and your colleagues to the Anticipatory Care Planning Dashboard.

Please use it and share it freely to spread the word!

For any queries about the dashboard, please get in touch [england.communityservices1@nhs.net](mailto:england.communityservices1@nhs.net)

## **Aims of the Anticipatory Care Planning Dashboard**

To provide Systems and Places with the information/ data which they need to make informed decisions about which cohort to prioritise locally for Anticipatory Care.

The Anticipatory Care Planning Dashboard (ACPD) was developed aiming at users within ICSs, however, there will be other users from other organisations listed below;

Potential users of the ACPD include:

- Integrated Care Systems (ICS) / Boards (ICB)
- Health and Social Care
- Specific users including ICS/ICB Analysts, system and place based leaders, Commissioners and some frontline clinicians and professionals e.g. GPs, Advanced Nurse Practitioners

## Overview of Anticipatory Care

Anticipatory Care will provide proactive and personalised health and care for a specific sub-set of individuals with multiple long-term conditions, including frailty, delivered through multi-disciplinary teams in local communities.

### Aims of the programme

Anticipatory Care aims to optimise use of the health and care system for the Anticipatory Care population, by intervening earlier, proactively, and more holistically, whilst the patient is at home. This should:

- Reduce use of avoidable unplanned care by ensuring patients have access to the planned health and care support they need in the community
- Reduce avoidable exacerbation of ill health, reducing the need for more costly health and care provision downstream

Together with other community care models being delivered to boost out-of-hospital care AC will also:

1. Reduce health inequalities through improving access, experience and outcomes in line with Core20PLUS and the five priority areas for tackling health inequality
2. Deliver a better patient experience, by ensuring patients receive integrated health and care at home, resulting in a better quality of life
3. Further develop the evidence base for proactive, integrated care in community setting
4. Improve staff retention and satisfaction through opportunities for development, multidisciplinary working and effective coordination.

### Priority population groups

The national cohort for Anticipatory Care is individuals living with multiple long-term conditions, where MLTC is defined as two or more long-term health conditions, and where frailty is considered an MLTC.

Within this national cohort, systems should use data-driven approaches to identify which individuals in the below sub-cohorts to prioritise:

- Those living with **frailty** – defined as adults living with moderate or severe frailty
- Those experiencing **health inequalities** as defined by Core20PLUS
- Those individuals reliant on **unplanned care**- individuals who have attended A&E or urgent care services five or more times in the last 12 months and/or have been admitted as an emergency for a chronic ambulatory care sensitive condition (ACSC).

Applying these data lenses will provide systems with a sizeable cohort who should be further prioritised to provide the target population, based on either those who:

- Have been admitted as an emergency twice or more often in the last 12 months
- May be admitted as an emergency, according to risk stratification or risk prediction tools (where available)

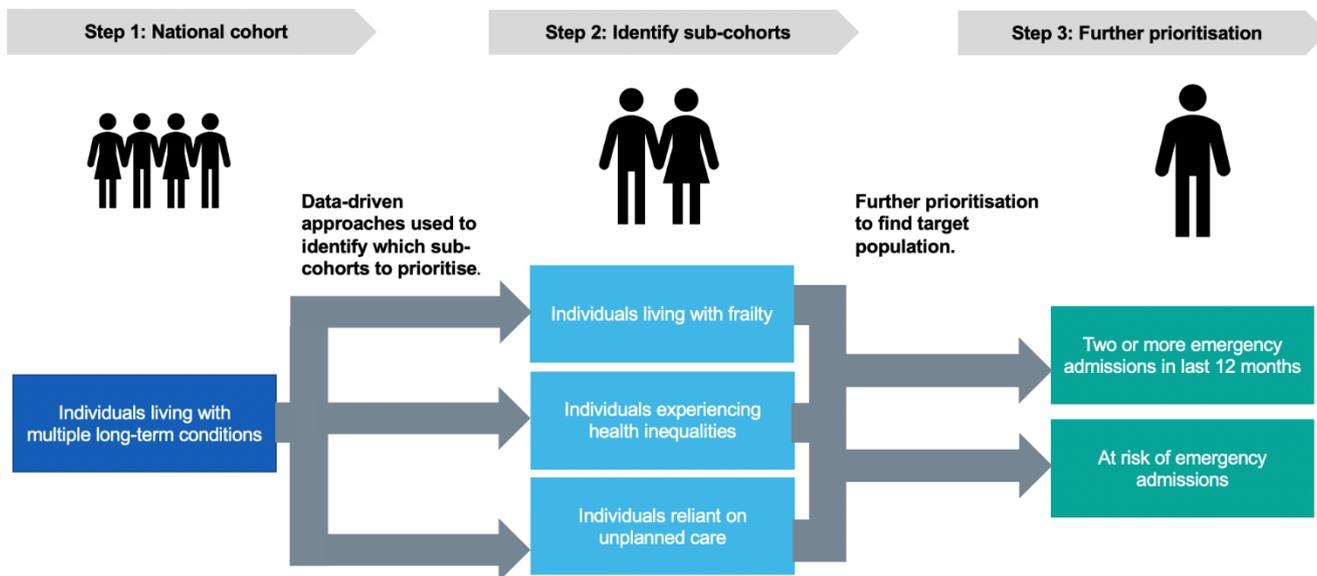
These sub-cohorts may change in future years, as methodologies and data sets enabling risk stratification develop further.

Exclusions:

- Individuals living in care homes, who will receive proactive care through Enhanced Health in Care Homes programme
- Individuals better served by specialist services; Children and Young People; those with mental health conditions but without physical health needs; and those requiring specialist palliative care.

## Anticipatory Care Cohort

The cohort for AC focuses on those who could benefit the most.



Exclusions: individuals living in care homes and those better-served by specialist services, including children and young people, those with mental health conditions but no physical health condition, and people accessing specialist palliative care services.

## Feedback on using the ACPD

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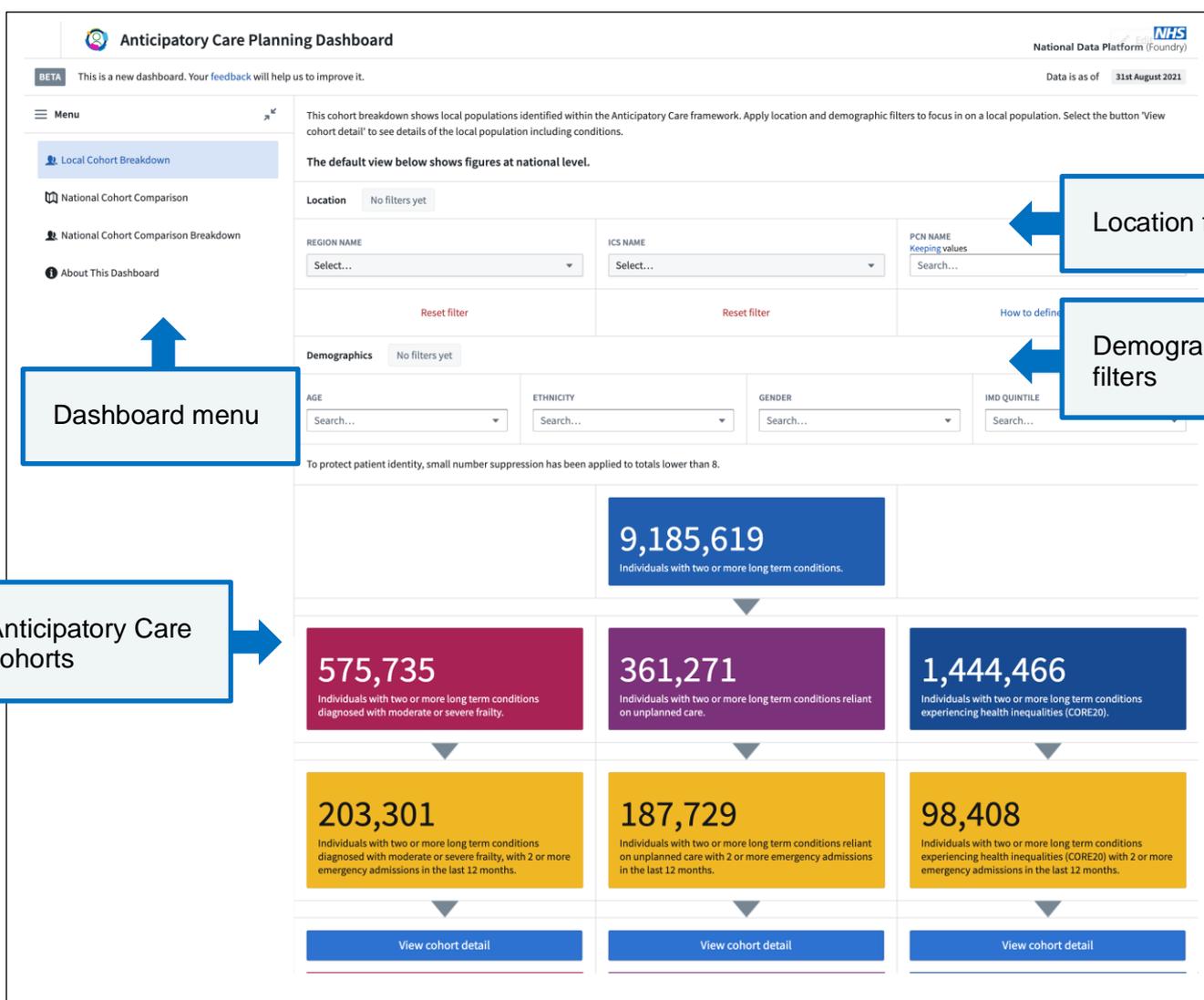


Anticipatory Care Planning   National Data Platform (Foundry)  
BETA This is a new dashboard. Your [feedback](#) will help us to improve it. Data is as of 31st August 2021

This is a BETA version of the dashboard, therefore any feedback from you will help us improve it.  
Click [here](#) to provide feedback.

## Dashboard Overview

- This is the default view with absolute figures at National level.
- Apply location and demographic filters to focus in on a local population.
- Select the button 'View cohort detail' to see details of the local population including conditions.
- This cohort breakdown will show local populations identified within the Anticipatory Care framework.



The screenshot shows the Anticipatory Care Planning Dashboard interface. The top navigation bar includes the NHS logo and the text 'National Data Platform (Foundry)'. A 'BETA' badge is present, along with a message: 'This is a new dashboard. Your feedback will help us to improve it.' The date is set to '31st August 2021'.

The main content area features a 'Menu' on the left with options: 'Local Cohort Breakdown', 'National Cohort Comparison', 'National Cohort Comparison Breakdown', and 'About This Dashboard'. The 'Local Cohort Breakdown' option is highlighted.

The dashboard displays a cohort breakdown with the following filters and data:

- Location filters:** REGION NAME (Select...), ICS NAME (Select...), PCN NAME (Keeping values, Search...).
- Demographic filters:** AGE (Search...), ETHNICITY (Search...), GENDER (Search...), IMD QUINTILE (Search...).

The main data visualization shows a total of 9,185,619 individuals with two or more long term conditions. This is broken down into three categories:

Category	Count	Description
Individuals with two or more long term conditions diagnosed with moderate or severe frailty.	575,735	Individuals with two or more long term conditions diagnosed with moderate or severe frailty.
Individuals with two or more long term conditions reliant on unplanned care.	361,271	Individuals with two or more long term conditions reliant on unplanned care.
Individuals with two or more long term conditions experiencing health inequalities (CORE20).	1,444,466	Individuals with two or more long term conditions experiencing health inequalities (CORE20).

Below these categories, there are three more rows of data, each with a 'View cohort detail' button:

Category	Count	Description
Individuals with two or more long term conditions diagnosed with moderate or severe frailty, with 2 or more emergency admissions in the last 12 months.	203,301	Individuals with two or more long term conditions diagnosed with moderate or severe frailty, with 2 or more emergency admissions in the last 12 months.
Individuals with two or more long term conditions reliant on unplanned care with 2 or more emergency admissions in the last 12 months.	187,729	Individuals with two or more long term conditions reliant on unplanned care with 2 or more emergency admissions in the last 12 months.
Individuals with two or more long term conditions experiencing health inequalities (CORE20) with 2 or more emergency admissions in the last 12 months.	98,408	Individuals with two or more long term conditions experiencing health inequalities (CORE20) with 2 or more emergency admissions in the last 12 months.

Callouts in the image point to the 'Dashboard menu', 'Anticipatory Care cohorts', 'Location filters', and 'Demographic filters'.

## Location Filters

These are the location filters, choose the location Region/ICS to view your local cohorts.

Select your Region  
from the list

Select your ICS

Select your PCN

Location No filters yet

<p>REGION NAME</p> <div style="border: 1px solid #ccc; padding: 2px;">Select...</div>	<p>ICS NAME</p> <div style="border: 1px solid #ccc; padding: 2px;">Select...</div>	<p>PCN NAME</p> <div style="border: 1px solid #ccc; padding: 2px;">Search...</div>
Reset filter	Reset filter	How to define a place

Location Ics Name is NORTH LONDON PARTNERS IN HEALTH & CARE (STP) and Pcn Name is any of 7 values and Region Name is LONDON

<p>REGION NAME</p> <div style="border: 1px solid #ccc; padding: 2px;">LONDON</div>	<p>ICS NAME</p> <div style="border: 1px solid #ccc; padding: 2px;">NORTH LONDON PARTNERS IN HEALTH &amp; CARE (STP)</div>	<p>PCN NAME</p> <div style="border: 1px solid #ccc; padding: 2px;"> <div style="display: flex; justify-content: space-between; font-size: x-small;"> <span>BARNET 4 PCN X</span> <span>BARNET 2W PCN X</span> </div> <div style="display: flex; justify-content: space-between; font-size: x-small;"> <span>BARNET 2 PCN X</span> <span>BARNET 3 PCN X</span> </div> <div style="display: flex; justify-content: space-between; font-size: x-small;"> <span>BARNET 1D PCN X</span> <span>BARNET 5 PCN X</span> </div> <div style="display: flex; justify-content: space-between; font-size: x-small;"> <span>BARNET 6 PCN X</span> <span></span> </div> </div>
Reset filter	Reset filter	

Demographics No filters yet

<p>AGE</p> <div style="border: 1px solid #ccc; padding: 2px;">Search...</div>	<p>ETHNICITY</p> <div style="border: 1px solid #ccc; padding: 2px;">Search...</div>	<p>GENDER</p> <div style="border: 1px solid #ccc; padding: 2px;">Search...</div>
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You also have the option to multi-select the PCNs that collectively make up a Place-based partnership.

 National Data Platform (Foundry)

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## Demographic filters

These are demographic filters. Select the demographic filters you want to focus on.

Demographics No filters yet

AGE Search...	ETHNICITY Search...	GENDER Search...	IMD QUINTILE Search...
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AGE  
Search...

- 18-29 yrs
- 30-39 yrs
- 40-49 yrs
- 50-59 yrs
- 60-69 yrs
- 70-79 yrs
- 80-89 yrs

Age filter shows age ranges from 18+ to reflect the age eligibility for Anticipatory Care.

You can also use this to select a specific age group to focus on.

Asian or Asian British

Black, African, Caribbean or Black British

Mixed or Multiple ethnic groups

Other ethnic group

Unknown

White

Keeping values

Search...

Ethnicity filter shows a list of different ethnic categories.

You can use this to select a specific ethnic category to focus on.

GENDER  
Keeping values

Search...

FEMALE

INDETERMINATE

MALE

Gender filter shows the categories to select from.

You can also use this to select a specific gender category to focus on.

IMD QUINTILE  
Search...

1 - most deprived

2

3

4

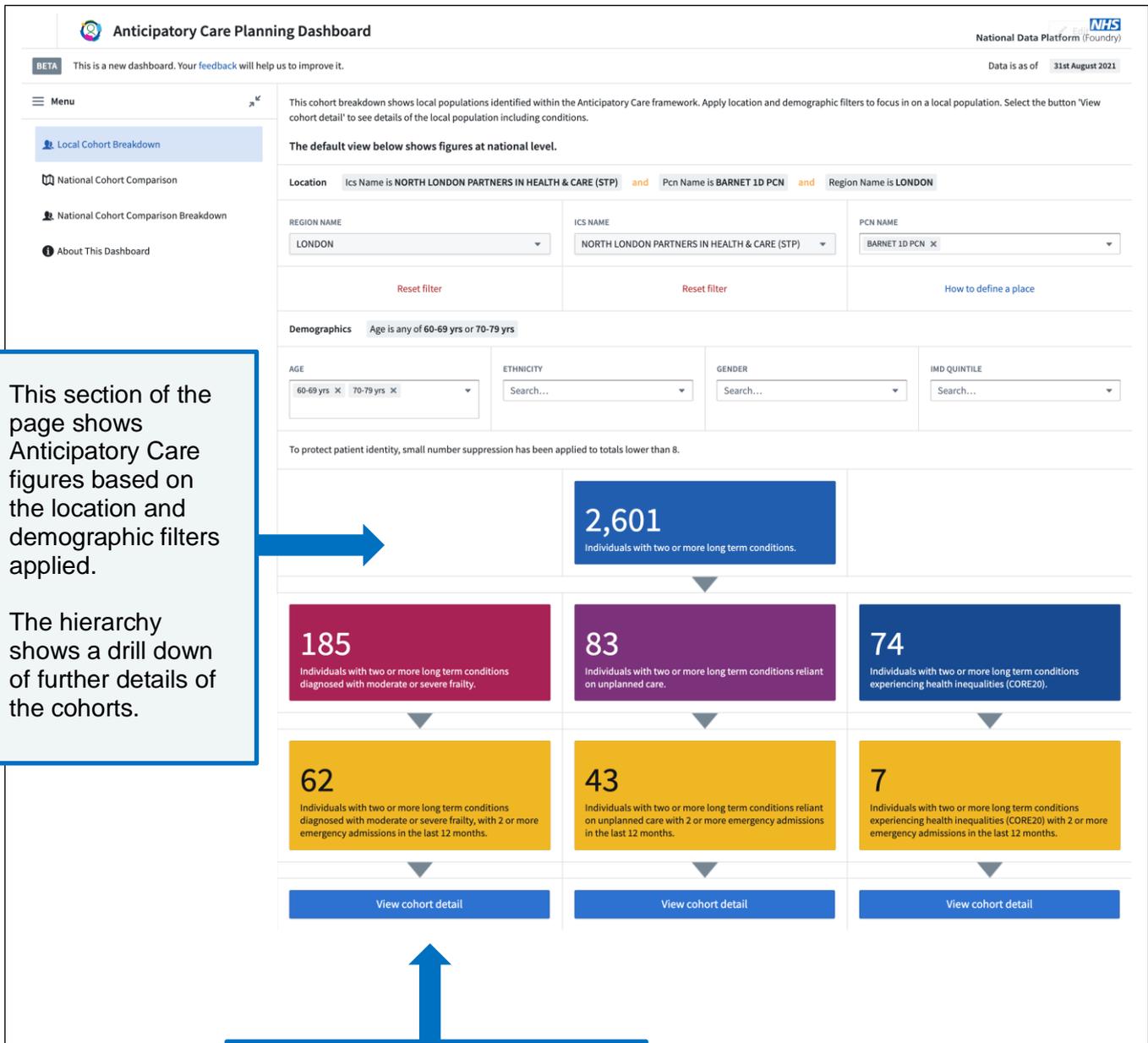
5 - least deprived

IMD Quintile filter shows the different quintiles.

You can select a quintile to focus on.

## Local Cohort Breakdown

This example shows the local cohort breakdown screen with location filters and demographic filters applied.



**Anticipatory Care Planning Dashboard** National Data Platform (Foundry) NHS

BETA This is a new dashboard. Your feedback will help us to improve it. Data is as of 31st August 2021

Menu

- Local Cohort Breakdown
- National Cohort Comparison
- National Cohort Comparison Breakdown
- About This Dashboard

This cohort breakdown shows local populations identified within the Anticipatory Care framework. Apply location and demographic filters to focus in on a local population. Select the button 'View cohort detail' to see details of the local population including conditions.

The default view below shows figures at national level.

Location ICS Name is NORTH LONDON PARTNERS IN HEALTH & CARE (STP) and Pcn Name is BARNET 1D PCN and Region Name is LONDON

REGION NAME: LONDON ICS NAME: NORTH LONDON PARTNERS IN HEALTH & CARE (STP) PCN NAME: BARNET 1D PCN

Demographics Age is any of 60-69 yrs or 70-79 yrs

AGE: 60-69 yrs X 70-79 yrs X ETHNICITY: Search... GENDER: Search... IMD QUINTILE: Search...

To protect patient identity, small number suppression has been applied to totals lower than 8.

2,601  
Individuals with two or more long term conditions.

185  
Individuals with two or more long term conditions diagnosed with moderate or severe frailty.

83  
Individuals with two or more long term conditions reliant on unplanned care.

74  
Individuals with two or more long term conditions experiencing health inequalities (CORE20).

62  
Individuals with two or more long term conditions diagnosed with moderate or severe frailty, with 2 or more emergency admissions in the last 12 months.

43  
Individuals with two or more long term conditions reliant on unplanned care with 2 or more emergency admissions in the last 12 months.

7  
Individuals with two or more long term conditions experiencing health inequalities (CORE20) with 2 or more emergency admissions in the last 12 months.

View cohort detail View cohort detail View cohort detail

This section of the page shows Anticipatory Care figures based on the location and demographic filters applied.

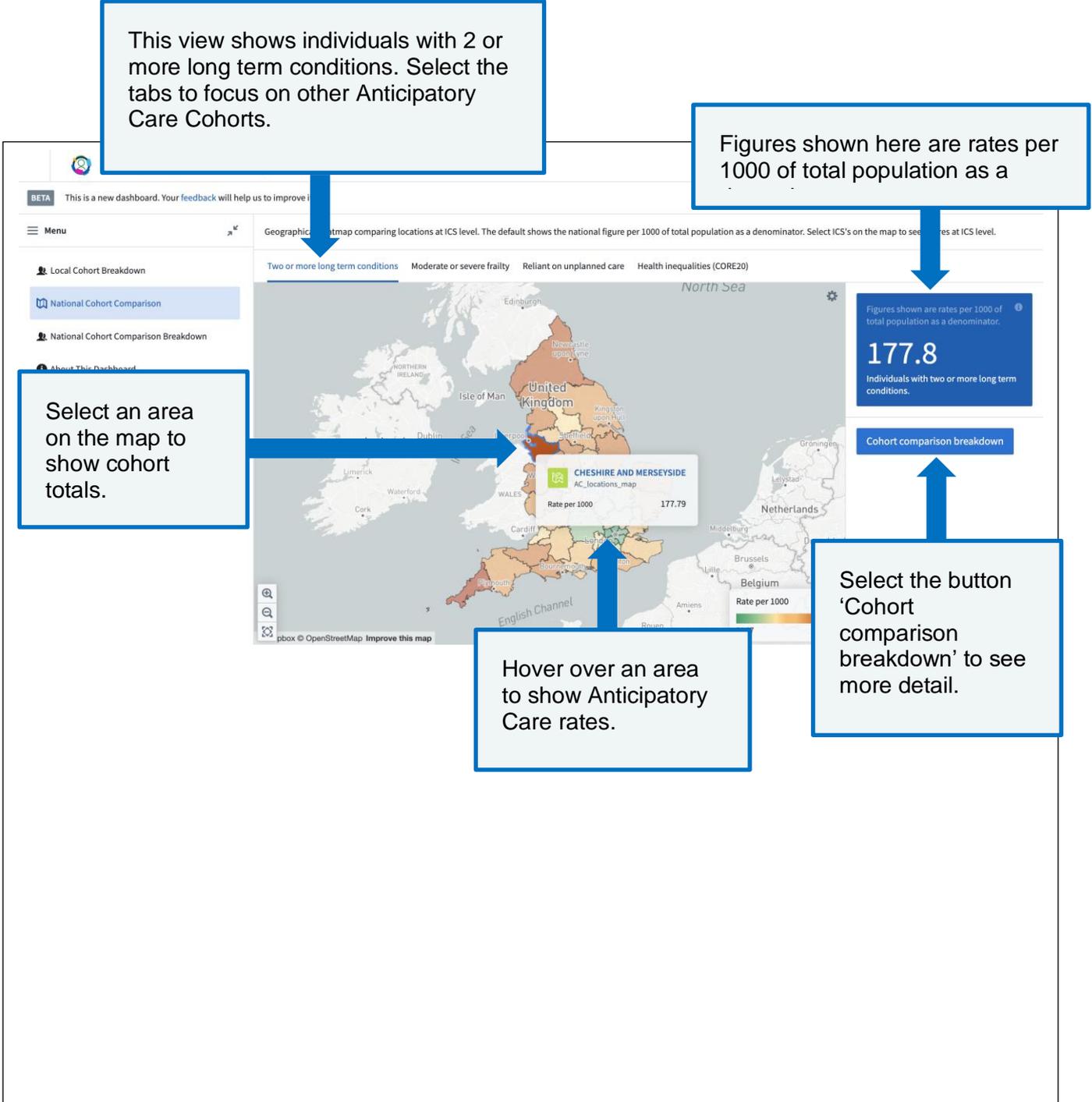
The hierarchy shows a drill down of further details of the cohorts.

Click on 'View cohort detail' to see further information about each cohort breakdown.



## National Comparison View

This is the National Cohort Comparison page which displays a geographical heat map showing locations at ICS level.

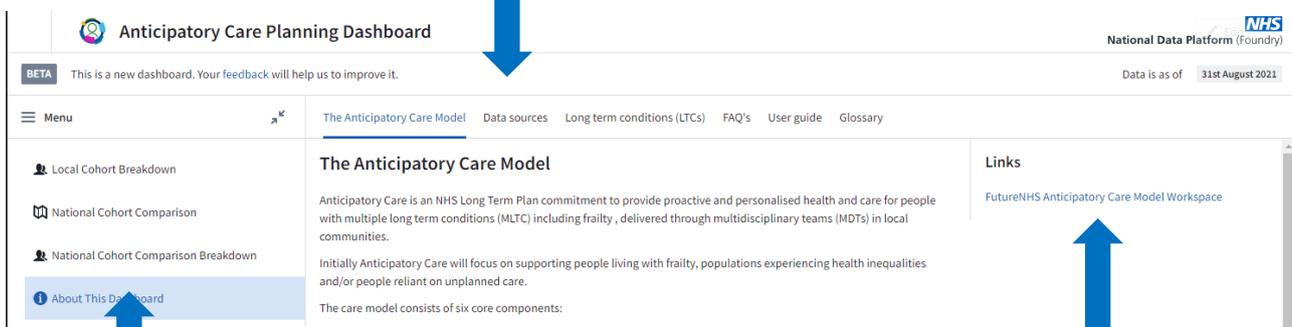


The screenshot shows the 'National Cohort Comparison' dashboard. The main area is a map of the United Kingdom with a color-coded heat map overlay. A callout box points to the map with the text: 'This view shows individuals with 2 or more long term conditions. Select the tabs to focus on other Anticipatory Care Cohorts.' Another callout points to the top right of the dashboard: 'Figures shown here are rates per 1000 of total population as a'. A third callout points to a specific region on the map: 'Select an area on the map to show cohort totals.' A fourth callout points to a tooltip for 'CHESHIRE AND MERSEYSIDE' showing a rate of 177.79: 'Hover over an area to show Anticipatory Care rates.' A fifth callout points to a 'Cohort comparison breakdown' button: 'Select the button 'Cohort comparison breakdown' to see more detail.' A sixth callout points to a large blue box displaying '177.8' and 'Individuals with two or more long term conditions': 'Figures shown here are rates per 1000 of total population as a denominator.' The dashboard includes a menu on the left with options like 'Local Cohort Breakdown', 'National Cohort Comparison', and 'National Cohort Comparison Breakdown'. The top navigation bar has tabs for 'Two or more long term conditions', 'Moderate or severe frailty', 'Reliant on unplanned care', and 'Health inequalities (CORE20)'. A 'BETA' notice is visible in the top left corner.

## About this dashboard page

The About this Dashboard contains background and context information about the Anticipatory Care Planning Dashboard, model and data sources.

Select tabs to learn more about the dashboard.



Click here to access more information about the dashboard.

Useful links to further information are displayed on the right hand side of each page.