

Integrated Care Record (ICR) Using the ICR for Pharmacy

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Context

"I work in the pharmacy department and manage a small team that look after the antimicrobial stewardship program in the trust, also as part of my pharmacist role I work on the wards covering clinical ward pharmacy."

How do you use the ICR?

"Every patient that's admitted to the hospital has to have medicines reconciled. That means finding out what medicines they were on before they came into hospital and ensuring that they are prescribed on our inpatient chart.

In order to do that, we gather information from various sources including the patients if possible or their carer. We need a list of their medicines that we got from their GP.

I find using the ICR a really useful way of getting into looking at the patient's regular medicines, the medicines prescribed by their GP.

We access the ICR from within the same system we work from, so it's not from different system, it's just a link from that system."

What was it like before the ICR?

"I think before we had the ICR, we generally had to ask the patients permission to access their record which essentially delayed things because you couldn't do it remotely from the ward, you had to be on the ward and sometimes that could be a delay because the patient might be unavailable off the ward having an X-ray.

So, it means that that delay has been removed making the process a lot smoother."

How else has the ICR helped you?

"I think it's it helps us identify prescribing errors early as possible so that they can be sorted so they don't cause issues. Patients don't end up with missed doses or being prescribed the wrong drug, or the right drug at the wrong dose.

And it's also saved us time in gathering information about patients medications"