

Integrated Care Record (ICR)

Using the ICR for pre-operative assessment

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Context

"I'm a Staff Nurse at Great Western Hospital and my job is to see patients before their operations and assess and do their necessary tests to check they're going to be okay for Theatre."

How often do you use the ICR?

"Every day really. We get 45-minutes per patients and the more we can know about them before we see them the better. In the ideal scenario, I've got no surprises when I see them."

For example, knowing what drugs they're on makes it easier so I can pre-plan so I don't suddenly find out a patient is on various blood thinners which involved a bit of sorting out and getting in touch with people."

So it's great being able to access it and the information in advance to make the whole appointment run smoother."

How easy is the ICR to use?

"The information is laid out really well."

Rather than having to trawl through all the clinical letters for decades, the ICR has everything categorised, such a 'Problems' and it will list things like Heart Attack, Stroke, etc. really nicely laid out."

It saves loads of leg work."

How else does the ICR help you?

"If we're doing 'walk-overs', patients who we aren't expecting as they have been in outpatients and the consultant sends the patients immediately over to us, the ICR is great in that scenario as a lot of people won't have an idea of what drugs they're on or what surgeries they've had."

So being able to access that in one place really helps with walk-overs as well."

What was it like before ICR?

"It was just much more long winded.

It would be a matter of ringing local GPs, out of area GPS, other trusts, and we would have to wait to get results sent to us.