**Important Information – Please Read**

Dear Patient,

Your GP has asked the Referral Service to refer you to be seen by a specialist.

We have sent your referral to the service listed on the attached information.

**What do I need to do?**

It is important that you read the attached information carefully as it will tell you what you need to do.

For some services, you may need to choose an appointment date and time or call the service directly to activate your referral.

**Who do I contact if I have a question?**

If you are struggling with any of this process, please contact us.

The quickest way to reach us is by calling us on: 0333 332 0051

Or you can email us at: [bswicb.referralservice@nhs.net](mailto:bswicb.referralservice@nhs.net) and we will respond within 5 working days.

**What happens if I do nothing?**

It is important that you read the attached information carefully in case you need to take action.

If action is required and you do not take it, your referral will eventually be cancelled. Once cancelled, you will need to start the referral process again.

**Need this letter in another format or language?**

Please visit our webpage:

<https://bsw.icb.nhs.uk/your-health/which-nhs-service-should-i-use/referral-service/>

Or call us on: 0333 332 0051

**If you are struggling with any of this process, please contact us.**

If your condition gets worse, or you have other medical concerns, you should contact your GP.

*Are your contact details up to date with your GP Practice? If not, please let them know.*