![Bath and North East Somerset, Swindon and Wiltshire Partnership — Working together for your health and care](logo)

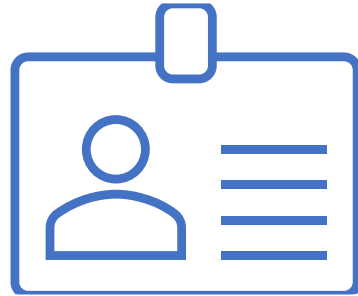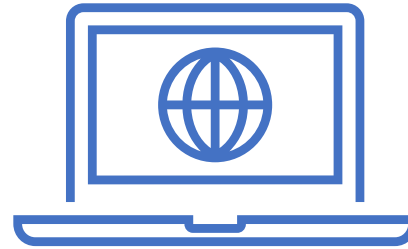# BSW Integrated Care Record - Guide

Contents

Accessing the ICR
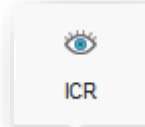
Creating a new User Profile
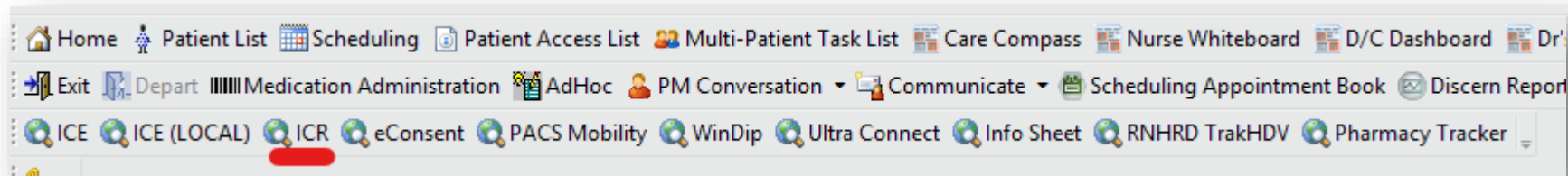
Landing Page

Data available

Accessing the ICR

The ICR can be accessed directly via a link/icon in your clinical system. Please contact your IT team if you are unable to access the ICR.

TPP SystmOne – Primary Care, Community.

Retrieve the patient record you wish to view and click on the ICR icon on the Toolbar

Millennium - RUH

Accessing the ICR

CareFlow - GWH

Lorenzo - SFT

Accessing the ICR

Liquid Logic – Wilts LA

Open the client's record and click on the Health record

This will then display a list of options on the left had side of the screen and if you click on Share My Care this will open the ICR.
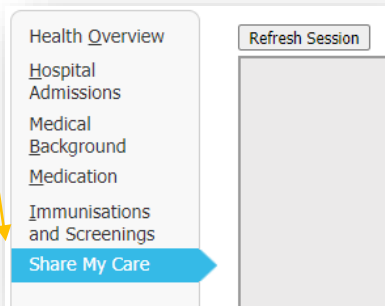
Liquid Logic – BaNES LA

Accessing the ICR

RiO - AWP

From the **Service User's Case Record** page, click on the **BSW ICR Viewer** hyperlink in the **Case Record menu**.

Adastra - Medvivo
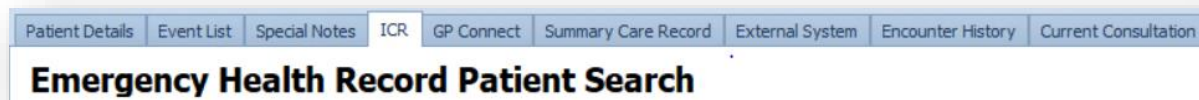
SystmOne - Medvivo

Click the ICR Medvivo button and the record for the patient will be presented in to SystmOne
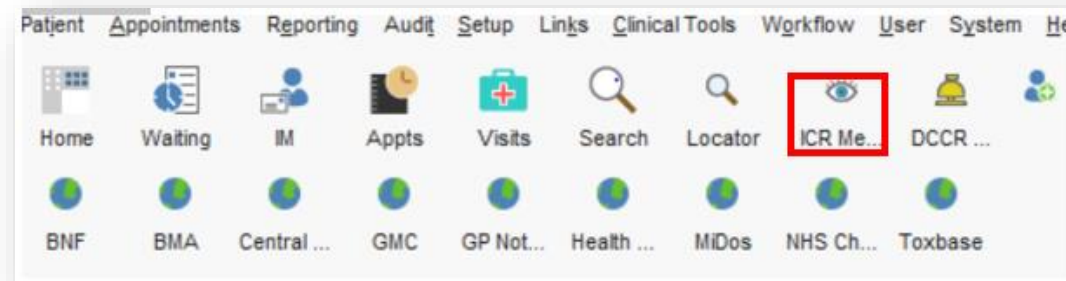
Creating a new user profile

When logging into the ICR **for the first time** you will be required to create a user profile

Create User Profile

A user profile is needed in order to access the record. Please provide the following information (mandatory information is marked as such). You will be able to edit and update this information later.

Title	Title
Forename*	Justine
Other Forename(s)	Other Forename(s)
Surname*	Taylor
Role*	Role
Job Title	

Role dropdown options:
- Accident and Emergency nurse
- Addiction medicine specialist
- Administrative healthcare staff
- Allied health assistant
- Anaesthetist
- Appliance officer

Forename, Surname and Role are **mandatory** fields.

To find your role (or the nearest role description) start typing the first letters of your job title/role.

What if my role isn't there?
You will need to select the one that is the nearest match so you can complete the form. Then, email bswicb.icrinfo@nhs.net with the details of your role, so we can then investigate a new role to add from the approved coded list.

Landing Page

Once you have logged on successfully you will see the patient record landing page. Use the nav and hub tiles to display data for different sections such as Medication, Results, Respect form.

Patient Banner
Click to expand and show more or less demographic information.

Nav Tiles
These are easy one-click routes to get the data you need, without having to scroll through the entire record. Depending on your role/permissions, you may see different nav tiles.
Click the arrow to see more Nav tiles

Hub Tiles

What Information is available? Healthcare Users

You can access all the information on the ICR by scrolling down the patient record landing page but as stated earlier, using the navigation tiles is the quickest or easiest way of getting the data you need.

GP INFORMATION	This tile (updated nightly) holds all Primary Care data recorded locally such as:
	Allergies
	Medications prescribed by the GP practice
	Past and active problems

RESULTS	**GP results** which hold the same information that can be viewed through the GP information tile.
	Acute results which gives you access to Pathology and Radiology results in real-time

ReSPECT	Digital ReSPECT (Recommended Summary for Emergency Care and Treatment) form.
	Forms for patients registered with a BSW GP can be viewed by anyone in BSW with access to ICR and updated by those with the assigned permissions.

What Information is available? Healthcare Users

You can access all the information on the ICR by scrolling down the patient record landing page but as stated earlier, using the navigation tiles is the quickest or easiest way of getting the data you need.

CARE PLANS — This is where all the e-forms are stored (EOL EPaCCS form, Digital Respect). Anyone can view these forms but only those who have been assigned correct permissions will be able to edit/create new ones.

CLIN. LETTERS — This tile gives you access to shared clinical correspondence including Discharge Summaries.

Currently sharing: GWH, RUH, AWP, Swindon Community

COMMUNITY HEALTH — This tile shows Community Care information including:

- Open and Closed referrals (including Virtual Ward)

- Personal Contacts

- Confirmed Diagnosis

What Information is available? Healthcare Users

You can access all the information on the ICR by scrolling down the patient record landing page but as stated earlier, using the navigation tiles is the quickest or easiest way of getting the data you need.

View GP (current, past and repeat) or Community prescribed medications.

The Social Care tile gives you access to social care information such as case details, case worker and family/other relationships. It does not go into much depth but provides a brief outline.

Currently available for BaNES LA Adult Social Care and Wiltshire LA Adult Social Care

Acute Hospital Activity: Outpatient, Inpatient, Emergency

GP: Encounters and Administration

Community Care: Referrals, Virtual Ward

Mental Health: Referrals and Encounters

What Information is available? Healthcare Users

You can access all the information on the ICR by scrolling down the patient record landing page but as stated earlier, using the navigation tiles is the quickest or easiest way of getting the data you need.

GP Problems – Active, past and additional problems are listed here

The Mental Health tile gives you access to any existing mental health information the patient has.

Click through to view more detailed information including:

- Referrals and Encounters, Care co-Ordinator details and latest Mental Health Care Plans

Out of Hours information such as consultation details, notes and medications.

What Information is available? Healthcare Users

You can access all the information on the ICR by scrolling down the patient record landing page but as stated earlier, using the navigation tiles is the quickest or easiest way of getting the data you need.

Summary of the patient's activity, long term conditions, open referrals, etc.

This shows a graphical timeline of events and long term conditions

What Information is available? Social Care Users

Social Care colleagues can view most of the information outlined in the previous slides with the exception of:
- GP Medications, Problems, GP Additional Information and Results
- Acute Path and Rad Results

Direct Entry Care Plans

Digital ReSPECT

Co-developed and fully accredited by the Resus Council the form enables clinicians from across BSW to view and update at any time.

End of Life (EPaCCS)

Ability to assess, monitor and manage End Of Life patients with input from primary, secondary, community, hospice, mental health and social care.

Work is underway to share these with SWAST via the National Record Locator