



Bath and North East Somerset,
Swindon and Wiltshire Partnership
Working together for your health and care

BSW Integrated Care Record - Guide

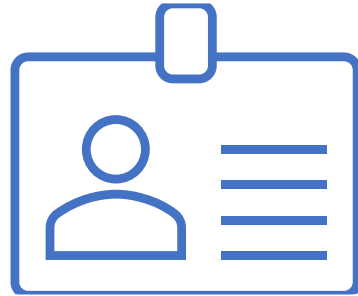




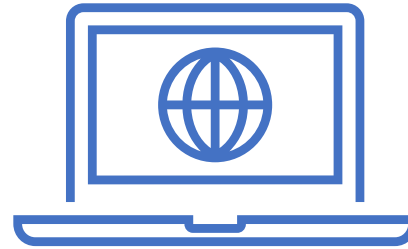
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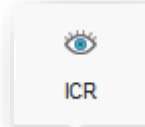
Data available

Accessing the ICR

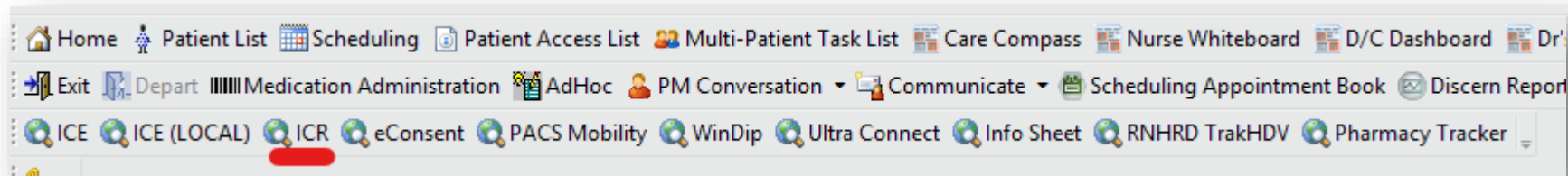
The ICR can be accessed directly via a link/icon in your clinical system. Please contact your IT team if you are unable to access the ICR.

TPP SystemOne – Primary Care, Community.

Retrieve the patient record you wish to view and click on the ICR icon on the Toolbar



Millennium - RUH





Accessing the ICR

CareFlow - GWH

TEST, Drdoctor1 (Mr) [Homepage]

Menu TEST, Drdoctor1 (Mr)

My Tasks

- Address History
- Administrative Coding
- Administrative Letters
- Alerts
- Aliases
- All Letters
- All Proformas
- Aspyra PACS
- Casenote Movements
- CCube EDMS
- Clinical Document Service
- Clinical Letters
- Emergency Care Activity
- Favourite Patient Notes
- GP History
- **Graphnet ICR**
- Hospital Spells
- ICE Orders
- ICE Results
- Key People
- Maintain Patient Casenotes
- Medical Coding
- PACS Images
- Patient Details
- Patient Numbers
- Primary Care Summary
- Results Cumulative All
- Results Cumulative All
- Results List
- Results List
- RTT Pathways
- Scanned Documents
- Submit Patient Stationery
- View All Theatre Attendances

Lorenzo - SFT

Help Back Forward Wizard

Action My work Patients

Standard LORENZO

Patients

Enter Identifier to search

EPR Enquiry

NCRS

Patient lists

Find record

Manage PDS consent

Add patient to list

Grant Access

Linked records

Details

Manage summary

Perform PDS trace

Registration based on...

Record death

Void record

KUMAR, Test Patient Ravi 01-01-1980 44 Yrs PAS ID: 7111111

Address -Not Recorded , Tel: 01722101011 Mob: 07700000000

Encounter context: (None)

Information is only available from your own organisation because this patient is locally registered.

Summary Insurance External Links

PAS Number

NHS number

Registration date

Title

Surname KUMAR

Suffix

Forename Test Patient Ravi

eCasenote

Sectra PACS

GP Connect

ICR

A yellow arrow points from the External Links dialog to the ICR button.



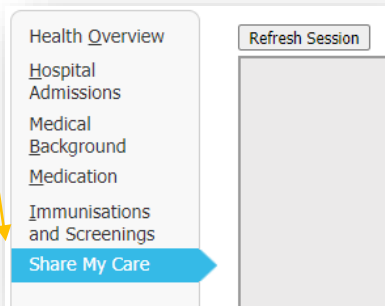
Accessing the ICR

Liquid Logic – Wilts LA

Open the client's record and click on the Health record



This will then display a list of options on the left hand side of the screen and if you click on Share My Care this will open the ICR.



Liquid Logic – BaNES LA



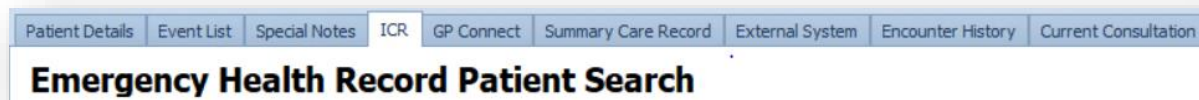
◀ Accessing the ICR

RiO - AWP

From the **Service User's Case Record** page, click on the **BSW ICR Viewer** hyperlink in the **Case Record menu**.

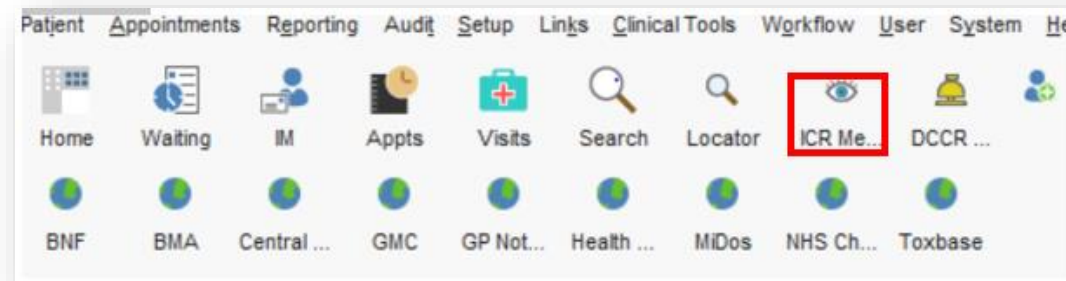


Adastra - Medvivo



SystemOne - Medvivo

Click the ICR Medvivo button and the record for the patient will be presented in to SystemOne





Creating a new user profile

When logging into the ICR for the first time you will be required to create a user profile

Create User Profile

A user profile is needed in order to access the record. Please provide the following information (mandatory information is marked as such). You will be able to edit and update this information later.

Title

Forename*

Other Forename(s)

Surname*

Role*

Job Title

- Accident and Emergency nurse
- Addiction medicine specialist
- Administrative healthcare staff
- Allied health assistant
- Anaesthetist
- Appliance officer

Forename, Surname and Role are mandatory fields.

To find your role (or the nearest role description) start typing the first letters of your job title/role.

What if my role isn't there?

You will need to select the one that is the nearest match so you can complete the form. Then, email bswicb.icrinfo@nhs.net with the details of your role, so we can then investigate a new role to add from the approved coded list.

◀ Landing Page

Once you have logged on successfully you will see the patient record landing page. Use the nav and hub tiles to display data for different sections such as Medication, Results, Respect form.

Nav Tiles

These are easy one-click routes to get the data you need, without having to scroll through the entire record. Depending on your role/permissions, you may see different nav tiles. Click the arrow to see more Nav tiles

Patient Banner

Click to expand and show more or less demographic information.

The screenshot shows a patient record landing page for Jonathan (Mr). At the top, a yellow box highlights the patient banner containing demographic information: Test Patient Jonathan (Mr), Undefined Sex, 19-Feb-2002 (22y) Born, and NHS No. 999 999 0001. Below this is a row of blue nav tiles: GP INFORMATION, RESULTS, ReSPECT, CARE PLANS, CLIN. LETTERS, COMMUNITY HEALTH, MEDICATIONS, SOCIAL CARE (ADULTS), and VIT. An orange box highlights this row. Below the nav tiles are two grey hub tiles: GP COVID-19 Status (No data available) and GP Advance Care Planning (No data available). The main content area is titled 'End of Life (EPaCCS)' and contains various fields: Diagnosis: Cancer (Lung), Prognosis: Stable / year plus prognosis, Resuscitation status, Advance statement, ADRT, Preferred place of death: First choice: at Home, Medication box issued, Medications in home, Does the person have a lasting power of attorney appointed, Has life sustaining treatment and comfort been discussed with the person: Yes, Have specific life sustaining interventions been discussed with the person: Yes, Record created: 17-Aug-2021, Reviewed at MDT/GSF, Last updated: 14-Aug-2023 13:18, Next review due. Below this are three blue hub tiles: ReSPECT FORM (Recommended Summary Plan for Emergency Care and Treatment) Completed: 07-Feb-2023, Care Planning: Supporting Documents and Images last updated:, and Care and Support Plans. A blue box highlights the 'End of Life (EPaCCS)' section and the three blue hub tiles. At the bottom, there are three small grey tiles: About Your Review, Care and Support Plan Review, and Continuity Plan Review.

Hub Tiles



What Information is available? Healthcare Users

You can access all the information on the ICR by scrolling down the patient record landing page but as stated earlier, using the navigation tiles is the quickest or easiest way of getting the data you need.



This tile (updated nightly) holds all Primary Care data recorded locally such as:

Allergies

Medications prescribed by the GP practice

Past and active problems



GP results which hold the same information that can be viewed through the GP information tile.

Acute results which gives you access to Pathology and Radiology results in real-time



Digital ReSPECT (Recommended Summary for Emergency Care and Treatment) form.

Forms for patients registered with a BSW GP can be viewed by anyone in BSW with access to ICR and updated by those with the assigned permissions.



What Information is available? Healthcare Users

You can access all the information on the ICR by scrolling down the patient record landing page but as stated earlier, using the navigation tiles is the quickest or easiest way of getting the data you need.



This is where all the e-forms are stored (EOL EPaCCS form, Digital Respect). Anyone can view these forms but only those who have been assigned correct permissions will be able to edit/create new ones.



This tile gives you access to shared clinical correspondence including Discharge Summaries.

Currently sharing: GWH, RUH, AWP, Swindon Community



This tile shows Community Care information including:

- Open and Closed referrals (including Virtual Ward)
- Personal Contacts
- Confirmed Diagnosis



What Information is available? Healthcare Users

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View GP (current, past and repeat) or Community prescribed medications.



The Social Care tile gives you access to social care information such as case details, case worker and family/other relationships. It does not go into much depth but provides a brief outline.

Currently available for BaNES LA Adult Social Care and Wiltshire LA Adult Social Care



Acute Hospital Activity: Outpatient, Inpatient, Emergency

GP: Encounters and Administration

Community Care: Referrals, Virtual Ward

Mental Health: Referrals and Encounters



What Information is available? Healthcare Users

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GP Problems – Active, past and additional problems are listed here



The Mental Health tile gives you access to any existing mental health information the patient has.

Click through to view more detailed information including:
- Referrals and Encounters, Care co-Ordinator details and latest Mental Health Care Plans



Out of Hours information such as consultation details, notes and medications.



What Information is available? Healthcare Users

You can access all the information on the ICR by scrolling down the patient record landing page but as stated earlier, using the navigation tiles is the quickest or easiest way of getting the data you need.



Summary of the patient's activity, long term conditions, open referrals, etc.



This shows a graphical timeline of events and long term conditions



What Information is available? Social Care Users

Social Care colleagues can view most of the information outlined in the previous slides with the exception of:

- GP Medications, Problems, GP Additional Information and Results
- Acute Path and Rad Results



Direct Entry Care Plans

Digital ReSPECT

Co-developed and fully accredited by the Resus Council the form enables clinicians from across BSW to view and update at any time.

End of Life (EPaCCS)

Ability to assess, monitor and manage End Of Life patients with input from primary, secondary, community, hospice, mental health and social care.

Work is underway to share these with SWAST via the National Record Locator