

Benefits from using the ICR

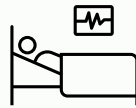
- 89% say ICR access positively impacts their patients
- 70% can easily find relevant information on the ICR
- 83% reported that the ICR was useful
- 88% are confident in using the ICR

Staff told us they...



Saved Time

Saved
14.75 minutes per patient
230,310 hours per year
£4.3m value saved



Saved Resources

Avoided
£2m Planned Admissions
£5.3m Unplanned Admissions
£938k Outpatient Appointments



Helped Others

Saved
22,759 hours from phone calls
£421k from other organisations
(GP practice etc.)
£216k Unnecessary Referrals

What the users said

“Saves a lot of time for me when assessing patients and ease of confirming medications” Nurse
- GWH

“Easy to use, information readily available, always available...” Administrator - HCRG

“It helps with getting answers in relation to patients on waiting lists when it is difficult to always liaise with the wards directly.” Occupational Therapist - Wiltshire Health & Care

“Without it my job would be 10x harder, and patients would get assessed without me knowing their full history, which could cause harm. If ICR is down then it is a nightmare” Doctor RUH

“Having ICR has become a valuable asset to my work, in having all the information I need, immediately accessible and without having to trouble anyone else to ask questions.” Social Worker – Wiltshire Council