## Minutes

### Present

**Members:**

Moya Pinson; Healthwatch Swindon Volunteer & member of PPG Forum at Ashington Way Surgery

Susanna Jones; Chief Executive Officer of Swindon Carers Centre

Norma Thompson; Chair of Swindon Seniors Forum (SSF) / Healthwatch Swindon Volunteer / Chair of Eldene Surgery Patient Participation Group

Jacqui Watt, Swindon SEND Families Voice

Amber House, Strategic Manager BSW Referrals Service

**Attending Officers:**

Lee Rockingham, Public Engagement Office BSW ICB

Julian Kirby, Non Executive Director for Public & Community Engagement BSW ICB

Jane Moore, Director of Equalities, Innovation & Digital Enterprise, BSW ICB

Gordon Muvuti, Place Director Swindon BSW ICB

### Apologies

Roy Worman; Member of the public

Jonathan Sheldrake; Member of the public

Sue Carvell, Member of the public

### 1. Welcome and Apologies

1.1 The Chair welcomed members and officers to the meeting and noted that no apologies had been given.

### 2. Declaration of Interests

2.1 None declared.

### 3. Minutes of the Swindon Patient & Public Engagement Forum meeting on 14 July 2022

3.1 The Committee reviewed the minutes of its previous meeting and **approved** them as a true and accurate record of the meeting subject to the following amendments –

* SJ advised that the templates for future meetings need to be the new BSW ICB templates and not the BSW CCG ones as previously used
* SJ advised that we are also still referring to the CCG where we should now be using ICB
* SJ advised that a previous discussion was had about GP Primary Care participation and inviting Primary Care members to future meetings.

### 4. Actions and Matters Arising

4.1 The group noted that there are no outstanding actions following the previous meeting on 14 July 2022.

### 5. Update how we engage with the Patient & Public Engagement Forum

5.1 JM explained to the group how the ICB is not the same as a CCG and that recent new statutory guidance about community involvement had been released.

JM advised that she did not want to lose the skills and experience that members bring to this meeting, but rather use and channel those skills and experience to help co-produce an engagement forum that is fit for purpose and properly serves its community.

JK advised that the engagement forum has been kept going for good reason and unfortunately the recent Covid-19 pandemic has disrupted the short-term plans for the forum. JK went on to explain that the engagement forum was kept open to directly communicate with people who want to support positive change within the locality.

### 6. Public Questions

6.1 The group submitted the following questions prior to the meeting and have received the following answers.

6.2 Question posed by JS:

**How is cooperation between the new board and Swindon Health team working. Steve Maddern has talked about working on levelling up between areas in the town. Is that being properly tackled?**

BSW ICB response:

The place-based governance arrangements are now well established and the links between them and the ICB are developing. Bearing in that the ICB only established formally in July and has only has one formal board session. The levelling up agenda in Swindon will be driven through the outputs our recently published Joint Strategic Needs Analysis (JSNA) and formally held via our Health and Well being Board and Swindon Alliance. We are currently working to update our new Health and Well-being Strategy in Swindon and most of the interventions we can take to level up are within our gift. Moving forward, as conversations around further delegation of resources from ICB to Place develop, we will be able use our strategic objectives, the voice of our communities and intelligence to have the appropriate conversations that support our work on addressing inequalities. Finally, all three Directors of Place work closely together to ensure that initiatives are joined up and we are working collectively between places and system in partnership with all three Directors of Public Health.

Question posed by JS:

**Is there any chance of the vaccine bus being reinstated. There are areas of Swindon that are far behind national average in terms of vaccination coverage for both flu and covid that need to be targeted.**

BSW ICB response:

There are regular reviews of uptake rates in Swindon and across BSW that inform where additional ‘pop-up’ clinics are required. The vaccine bus is only one of the options used across BSW and vaccine clinics are frequently provided in various settings such as community centres, religious venues, and local authority buildings as well as homeless clinics, football stadiums and shopping centres. We have over 50 clinics happening in the autumn programme, and this will be expanded as demand requires in areas of lower uptake.

Question posed by MP

**Why are Dentists not able to prescribe some antibiotics? How can people sensitive to different medications be protected if the Dentist cannot prescribe?**

**My question arises because the only antibiotic I can tolerate is Cefaclore. My Dentist had to set himself up to prescribe it last year. I am still at risk out of hours or away from Swindon. Earlier this year Islington Health Centre Dental nurse could not prescribe it and sent me home with no treatment. In Sheffield in August, a Dentist gave me a prescription and the chemist went to enter it on his computer and it came up that Dentists cannot prescribe it. I was on the phone that night and from 9am the next day all the way back to Swindon being passed to different services by 111. Once I entered Wiltshire, I was eventually offered an emergency appointment with a Dentist and told I would have to pay £20 when I had already paid in Sheffield. I had continually rinsed it with salt water and thankfully it settled down.**

BSW ICB response:

Unfortunately, BSW ICB are unable to answer this question. Please refer NHS England who commission Dental Services.

### 7. Update from the new Place Director for Swindon

7.1 GM introduced himself as the new Place Director for Swindon and gave the group some information about his background. GM went on to discuss his role with the group and how he is committed to delivering on the objectives set by the Integrated Care Board (ICB) in order to best benefit the population of Swindon and to ensure that opportunities are taken to tackle health inequalities within Swindon.

GM then took questions from the forum members.

MP asked if there were provisions in place for banks, credit card and debit card issuers to not give certain services to young patients with mental health issues.

GM advised that the interface with specialist mental health services and patients are set up and geared to support these patients and there are opportunities to work with Avon & Wiltshire Mental Health partnership alongside the work that they are carrying out.

Some banks work closely with the older population and patients who have dementia, and a specific card has been created similar to the Henry card, so there could be opportunity to have those conversations with organisations within Swindon.

NT welcomed GM to the forum and asked what the title of Place Director means. GM explained that Place means Swindon and place is defined around the geography of its local authority, and everything to do with the health and wellbeing of the population of that place would fall into the strategic remit of the Place Director.

SJ asked what would be helpful for him from this forum to feed into with information. GM advised that representation is important and ensuring that we draw on the diversity of the population of Swindon.

JW asked GM advised that is hard to make a difference at the moment to say where the positive differences are following feedback. GM advised that this is a fair point and asked to link up with JW outside of the meeting to visit Swindon SEND Families Voice.

### 8. Any Other Business

8.1 There being no other business, the Chair closed the meeting at 15:00.